



# CareConnect

## Provincial eHealth Viewer

An orientation to British Columbia's integrated electronic health records solution.

**Provincial Digital Health and Information Services**

Partnering with the BC health sector, providers and citizens

CareConnect Version 6.5

Revision Date: Mar 30, 2025

Document Version 5.28

*This document contains fictional data only.*

*I acknowledge with gratitude, that we are gathered on the traditional, ancestral and unceded territories of the **Musqueam, Squamish, and Tsleil-Waututh** First Nations who have nurtured and cared for the lands and waters around us for all time. I give thanks for the opportunity to live, work and support care here.*

# Version History

Version	Date Completed	Description of Change
4.0	15 Apr 2014	Changes reflective of CareConnect Version 3.2
5.0	03 Oct 2014	Changes reflective of CareConnect Version 3.3
5.3	06 Oct 2015	Changes reflective of CareConnect Version 3.4
5.4	06 Apr 2016	Changes reflective of CareConnect Version 3.5
5.5	28 Sep 2016	Changes reflective of CareConnect Version 3.6
5.5.1	28 Mar 2017	Changes reflective of IHA Documents Onboarding
5.6	26 Jul 2017	Changes reflective of CareConnect Version 3.7
5.7	29 Nov 2017	Changes reflective of CareConnect Version 3.8
5.8	18 Apr 2018	Changes reflective of CareConnect Version 3.9
5.9	22 Aug 2018	Changes reflective of CareConnect Version 5.1
5.10	7 Nov 2018	Changes reflective of NHA Documents & Encounters Onboarding
5.11	01 June 2019	Changes reflective of CareConnect Version 5.3
5.12	05 Feb 2020	Changes reflective of CareConnect Version 5.5, update to new template
5.13	06 Mar 2020	Changes reflective of CareConnect Version 5.6
5.14	12 Aug 2020	Changes reflective of CareConnect Version 5.7
5.15	25 Nov 2020	Changes reflective of CareConnect Version 5.8
5.16	02 Jun 2021	Changes reflective of CareConnect Version 5.9

# Version History

Version	Date Completed	Description of Change
5.17	07 July 2021	Changes reflective of CareConnect Version 6.0
5.18	24 Nov 2021	Changes reflective of CareConnect Version 6.1
5.19	16 Mar 2022	Changes reflective of CareConnect Version 6.2
5.20	06 July 2022	Changes reflective of CareConnect Version 6.3
5.21	09 Nov 2022	Changes reflective of CareConnect Version 6.4
5.22	05 Apr 2023	Changes reflective of CareConnect Version 6.5
5.23	28 Jul 2023	Changes reflective of new update
5.24	06 Sep 2023	Changes reflective of new update
5.25	31 Oct 2023	Changes reflective of new update – Alerts Domain
5.26	04 Mar 2024	Changes reflective of new update – IHA Encounters
5.27	04 Sep 2024	PDHIS format update
5.28	30 Mar 2025	Changes reflective of new update – Basic-Advanced View/New Filter Options

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# Introduction

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# Introduction

CareConnect, the Provincial eHealth Viewer, is a secure, view-only Electronic Health Record (EHR) that delivers patient-centric information required to support healthcare providers in their delivery of patient care. CareConnect offers authorized care providers 24/7 access to an integrated, provincial view of clinical information.

- Registration Information
- Encounters
- Documents
- Provincial Laboratories Information Solution (PLIS)
- Provincial Diagnostic Imaging Viewer (PDIV)
- Community Documents
- Provincial Immunization Registry (PPHIS)
- Alerts & Allergies



# What's Available in CareConnect

**Provincial Digital Health and Information Services**  
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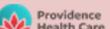
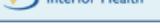
# What's Available in CareConnect



## Data Summary

CareConnect 6.5

Updated: Mar 4, 2024

	 <b>Encounters</b> Episodes of Care (i.e. visits)	 <b>Labs</b> Disclosure Directives Lab Results (i.e. CBC, lytes, urine sample)	 <b>Imaging</b> Diagnostic Imaging Reports (i.e. CT scans, ultrasounds)	 <b>Documents</b> Clinical Documents (i.e. oncology consults, discharge summaries, progress notes)	 <b>Community Documents</b> Community Clinical Documents (i.e. PARIS care plans & clinical summaries)	 <b>Immunizations</b> Immunization records from the Provincial Immunization Registry (PPHIS)	 <b>Registration Info</b> Admissions, Discharge and Transfer informations
	✓	✓	✓	✓	✓	✓	✓*
	✓	✓	✓	✓	✓	✓	✓*
	✓	✓	✓	✓	✓	✓	✓
	✓	✓	✓	✓		✓	✓
	✓	✓	✓	✓		✓	✓
	✓	✓	✓	✓		✓	✓
	✓	✓	✓	✓		✓	✓
	n/a	n/a	n/a			✓	n/a
<b>Non-Health Authority Organizations</b>		 LifeLabs VALLEY MEDICAL LABORATORIES  Canadian Blood Services (Completed Results Only)			 Health Link BC / 811 Virtual Physicians	Community Pharmacies via PharmaNet First Nations Health Services Organizations	

\*Includes Contacts

Data within CareConnect is a subset of information available from different sources and is not necessarily exhaustive or portray the patient's complete medical record history. (e.g. the document types that each health authority made available to CareConnect may vary; some information may not be available due to privacy restrictions, etc.)



# CareConnect Overview

**Provincial Digital Health and Information Services**  
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# CareConnect Overview

CareConnect, the Provincial eHealth Viewer contributes to the provision of safe, high quality patient care by providing users with the following:

- Ability to quickly obtain:
  - consolidated view of visits/encounters from across Health Authorities
  - details of care (diagnostic images and reports, transcribed reports, lab results, etc.)
- Supports the continuity of care as patients move across programs and services
- Enhances the flow of information across the care team
- Reduces the need to phone for reports and results
- Reduces the number of duplicate diagnostic requests
- Improves clinical decision-making
- Increases efficiency by saving time for providers



# Privacy & Confidentiality

# Privacy & Confidentiality

CareConnect

MESSAGES (2)

### EHEALTH PRIVACY CONFIDENTIALITY AND ACCEPTABLE USE ACKNOWLEDGEMENT

Before accessing any personal information through the Electronic Health Record (EHR), you are required to read and accept each term of this acknowledgement.

- I understand the content contained in the [eHealth privacy awareness education material](#) provided. I acknowledge that I am required to review this material prior to accessing the provincial and/or territorial Electronic Health Record data.
- I acknowledge that I will hold the personal information I view, access and/or use, relating to provincial and/or territorial Electronic Health Record data in the strictest of confidence as per applicable legislation, policies and standards, while providing health care services or in a technical or administrative role.
- I agree to only view, access and/or use personal information which directly pertains to my specific role and responsibilities with respect to provincial and/or territorial Electronic Health Record data. If applicable to my role, I will not share personal information that may be revealed to me in the process of supporting, maintaining, administering and resolving work- and/or system-related issues.
- I understand the content contained in the eHealth privacy awareness education material provided. I acknowledge that I am required to review this material prior to accessing the provincial and/or territorial Electronic Health Record data. If I am involved in providing health care services to a patient/client, I will share personal information only with the individuals who need to know, who are also involved with providing health services to that patient/client, and only for the purposes of direct patient care.
- I acknowledge that my username and password is equivalent to my electronic signature and that I will not share my access account with anyone. I will be held accountable for all activity performed under my access account.
- I understand that all my activity relating to provincial and/or territorial Electronic Health Record data (e.g. accesses, searches) is monitored and recorded in an audit trail or log, and that compliance audits and/or reviews will be conducted.
- I understand that I may not, and I undertake that I will not, access my own personal information or anyone's personal information (including family and friends) relating to provincial and/or territorial data unless legitimately required to do so in the process of providing a necessary service that I am responsible for providing.
- Should I have a reason to believe that there is potential for a privacy or security incident/breach to occur, that a privacy or security breach may have occurred, or that a privacy or security incident/breach has occurred, I will notify the office responsible for privacy in my organization, and/or the provincial EHR Service privacy office.
- I hereby acknowledge that failure to comply with these terms can lead to disciplinary action, which may include termination of access, withdrawal of privileges, termination of employment, professional sanctions, and/or legal action.

**Note:** All boxes must be checked before access will be granted.

[CLICK to accept the terms of this agreement](#)

Protecting patient privacy is a top priority. Security measures and privacy policies and procedures, are designed to ensure only authorized providers have access to clinical information in CareConnect.

This privacy, Confidentiality and Acceptable Use Acknowledgement must be accepted:

- When you login to CareConnect for the first time.
- Once annually for the duration of CareConnect access.

# Privacy & Confidentiality

- Please contact your local Service Desk to get in touch with the Health Authority Privacy Office.
- For more information about eHealth, visit the BC Ministry of Health's eHealth website at:

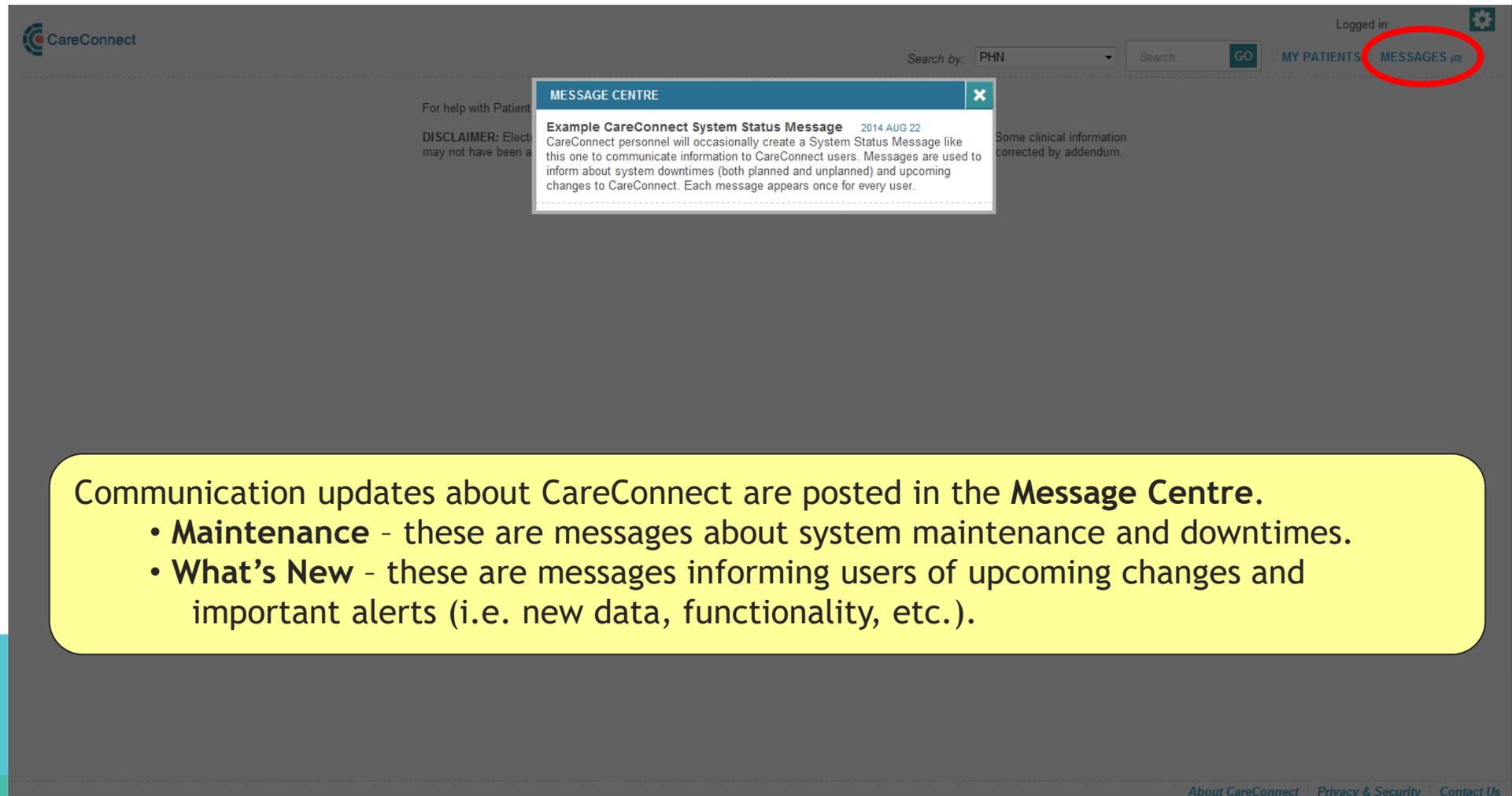
<https://www2.gov.bc.ca/gov/content/health/about-bc-s-health-care-system>



# System Messages

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# System Messages



The screenshot shows the CareConnect web application interface. At the top left is the CareConnect logo. In the top right, there is a 'Logged in:' status with a gear icon. Below this, there are navigation links for 'MY PATIENTS' and 'MESSAGES (0)', with the latter circled in red. A search bar is visible with 'PHN' selected in the dropdown and a 'GO' button. A 'MESSAGE CENTRE' notification box is open, displaying an 'Example CareConnect System Status Message' dated '2014 AUG 22'. The message text explains that system status messages are used for system downtimes and changes. A yellow callout box at the bottom of the screenshot provides additional context on the types of messages.

For help with Patient  
DISCLAIMER: Elect  
may not have been a

MESSAGE CENTRE

**Example CareConnect System Status Message** 2014 AUG 22  
CareConnect personnel will occasionally create a System Status Message like this one to communicate information to CareConnect users. Messages are used to inform about system downtimes (both planned and unplanned) and upcoming changes to CareConnect. Each message appears once for every user.

Some clinical information  
corrected by addendum.

Communication updates about CareConnect are posted in the **Message Centre**.

- **Maintenance** - these are messages about system maintenance and downtimes.
- **What's New** - these are messages informing users of upcoming changes and important alerts (i.e. new data, functionality, etc.).

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# Patient Search

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# Patient Search

CareConnect uses the Provincial Role-Based Access Model to ensure two fundamental principles:

- Need to Know
- Least Privilege

As such, not all users will gain access to the above patient information within CareConnect.

The Enterprise Master Patient Index (EMPI), a registry containing patient demographic information, returns patient search results. The EMPI is maintained by the Ministry of Health.

Based on the patient search criteria you entered, you will be presented with 1 patient name or a list of possible matches to your name search.

Ensure you have correctly identified the patient, based on the basic demographics provided in the Search Results, before going further.

# Patient Search

CareConnect

Logged in: [Settings Icon]

Search by: PHN [Dropdown Menu]

Search... [GO] MY PATIENTS MESSAGES (0)

For help with Patient Search, please click [here](#).

DISCLAIMER: Electronic information submitted to provincial eHealth repositories may be subject to change and may not have been added to the repository. Results and/or images available to clinicians may be modified.

Enter appropriate digits and click GO

There are three ways to search for a patient:

- Search by PHN
- Search by MRN (VCHA only)
- Search by Name (restricted access based on user's permissions, as per the provincial access model)

# Patient Search

- The ability to search by name is restricted to services/programs that regularly see patients who do not have a PHN.
- This is not a search option for most users.
- Note: A birth date is also required to search by name.

The screenshot shows a web form titled "NAME SEARCH" with a question mark icon in the top right corner. The form contains the following fields and controls:

- First Name\***: A text input field.
- Last Name\***: A text input field.
- Date of Birth\***: Three separate input boxes for **YYYY**, **MM**, and **DD**.
- Gender**: Three radio button options: **Male**, **Female**, and **All** (which is selected).
- \* Required**: A red asterisk indicating that the name and birth date fields are mandatory.
- Search** and **Close**: Two teal buttons at the bottom of the form.

Two callout boxes provide additional instructions:

- A light blue callout box pointing to the First Name and Last Name fields contains the text: "Enter the patients first name OR first initial, and Last Name OR last initial".
- A light blue callout box pointing to the Date of Birth fields contains the text: "Enter the Patient's birth date (YYYY-MM-DD). You can also put in an approximate birthdate (i.e. 1940 01 01).".



# Confirmation of Clinical Relationship

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# Confirmation of Clinical Relationship

The screenshot shows the CareConnect interface. At the top left is the CareConnect logo. At the top right, it says "Logged in:" followed by a gear icon. Below the logo, there is a search bar with "Search by: PHN" and a "GO" button. To the right of the search bar are links for "MY PATIENTS" and "MESSAGES (0)".

The main content area features a "RECENTLY VIEWED PATIENT" section with a question mark icon. Below this, it states "The following patient met your search criteria:" and displays a table with patient information.

PHN	NAME	DOB	AGE	GENDER	ADDRESS
9698 713 676	DEMOPATIENT, TWO	1957 OCT 01	57Y	Male	123 DEMO STREET, DEMO CITY, BC

Below the table is a "DISCLAIMER:" section with the text: "Electronic information submitted to provincial eHealth repositories may be subject to change. Some clinical information may not have been added to the repository. Results and/or images available to clinicians may be modified or corrected by addendum."

Below the disclaimer is a "CONFIRMATION OF CLINICAL RELATIONSHIP:" section with the text: "The purpose for my access to this information relates to my professional care duties or support functions associated with care involving THIS person."

At the bottom of the dialog are two buttons: "Accept" and "Cancel".

A callout box points to the "Accept" button with the following text: "Confirm that you have a legitimate need to **access** this patient's information by clicking **ACCEPT**. All access is audited in compliance with privacy requirements."



# Patient Summary

# Patient Summary



Logged in: YU, EDISON

Search by: PHN  Search...  [MY PATIENTS](#) [MESSAGES](#)

**DEMOPATIENT, ONE**  
PHN: 9698 713 709 AGE (DOB): 51Y (1969 JAN 12) GENDER: FEMALE

DEMOGRAPHICS

Name:	Demopatient, One	PHN:	9698 713 709
Gender:	Female	Date of Birth:	1969 JAN 12
Age:	51Y	Address:	123 MAIN STREET, VANCOUVER, BC V7J2Y5
Language:	English	Home:	(604) 875-4111
Family Physician:	Taylor, David	Work:	(604) 688-1321

**ALERTS**

- MRSA (VA-RHS PCIS)
- VRE (PHC PCIS)

PATIENT SUMMARY

[Print](#)

TIMELINE

Filter By:

[Apply Filters](#)

Results from: 2024 JAN 31 to: 2024 JUL 31

MONTH	JAN	FEB	MAR	APR	MAY	JUN	JUL
SUNDAY	28	4 11 18 25	3 10 17 24 31	7 14 21 28	5 12 19 26	2 9 16 23 30	7 14 21 28
ENCOUNTERS	No data available.						
PROVINCIAL LABS	Please see tab.						
IMAGING	No data available.						
DOCUMENTS	No data available.						

CONTACTS

ROLE	NAME	RELATIONSHIP	ADDRESS	PHONE	SOURCE SYSTEM	LAST RECEIVED DATE
Emergency Contact	DEMOPATIENT, Mary	Sister	1280 Willingdon Ave, Burnaby, BC V7J2Y5		VA-RHS PCIS	2012 MAY 22

[1 additional contacts available](#)

FAMILY PHYSICIANS

NAME	SOURCE SYSTEM	LAST RECEIVED DATE
Taylor, David	PHC PCIS	2019 APR 12

LANGUAGES

LANGUAGE	LAST RECEIVED DATE
English	2002 MAR 01

- [PATIENT SUMMARY](#)
- ALERTS**
- [ENCOUNTERS](#)
- [LABS](#)
- [IMAGING](#)
- [MEDICATIONS](#)
- [DOCUMENTS](#)
- [COMMUNITY DOCUMENTS](#)
- [IMMUNIZATIONS](#)
- [REGISTRATION INFO](#)

# Patient Summary - Demographics

The screenshot shows the CareConnect interface. At the top left is the CareConnect logo. On the right, it says "Logged in: r, m" with a gear icon. Below this is a search bar with "PHN" selected and a "GO" button. To the right of the search bar are links for "MY PATIENTS" and "MESSAGES (0)".

The main content area is divided into a left sidebar and a main panel. The sidebar has a "PATIENT SUMMARY" button (highlighted in blue) and other options: "ENCOUNTERS (13)", "LABS", and "IMAGING".

The main panel has a header for the patient: "DEMOPATIENT, TWO", "PHN: 9698 713 676", "AGE (DOB): 60Y(1957 OCT 01)", and "GENDER: MALE". Below this is a "DEMOGRAPHICS" section, which is highlighted with a red box. It contains the following information:

<b>Name:</b>	Demopatient, Two	<b>PHN:</b>	9698 713 676
<b>Gender:</b>	Male	<b>Date of Birth:</b>	1957 OCT 01
<b>Age:</b>	60Y	<b>Address:</b>	123 DEMO STREET, DEMO CITY, BC V1V1V1
<b>Language:</b>	ENGLISH	<b>Home:</b>	604 555 1111
<b>Family Physician:</b>		<b>Work:</b>	604 555 1155

To the right of the demographics is an "ALERTS" section, which is highlighted in red. It contains one alert: "Methicillin-Resistant Staphylococcus Aureus (PHC PCIS)".

- Demographic information is obtained from the Ministry of Health's (MoH) Enterprise Master Patient Index (EMPI).
- It is the most current demographic information available for the patient.
- The information may differ from the information contained in Health Authority clinical systems.



# Patient Summary – Contacts, Family Physicians and Languages

The **Contacts** section displays the most current contact person (i.e. emergency contact / next of kin) from the most recently updated encounter. To view all contacts for the patient, click on the blue underlined text

Please note that contact information from CAIS (BCCA) and Cerner (C&W and St. Mary's) is currently not available.

CONTACTS						
ROLE	NAME	RELATIONSHIP	ADDRESS	PHONE	SOURCE SYSTEM	LAST RECEIVED DATE
Next of Kin	MCBRIDE, Stan	Other	6166 LATTING TRAIL MCBRIDE, BC	604 875 4111 Night Phone	VA-RHS PCIS	2010 APR 29
<a href="#">2 additional contacts available</a>						

FAMILY PHYSICIANS			LANGUAGES	
NAME	SOURCE SYSTEM	LAST RECEIVED DATE	LANGUAGE	LAST RECEIVED DATE
PACEY, INGRID(MD) M	VA-RHS PCIS	2017 JUL 24	Cambodian	2014 MAR 27
SMITH, PETER J.	PARIS	2017 JUN 02	Khmer (Cambodian)	2010 FEB 10
Du preez, Johannes	PHC PCIS	2014 MAR 27		

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The **Family Physicians and Languages** section displays the most current information from the most recently updated encounter.

# Patient Summary – Print View

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 60Y(1957 OCT 01) GENDER: MALE

PATIENT SUMMARY

CareConnect DEMOPATIENT, TWO (PHN 9698 713 676)  
Patient Summary

DEMOGRAPHICS [FROM PROVINCIAL DATABASE]

NAME: DEMOPATIENT, TWO  
GENDER: MALE  
AGE: 60y

LANGUAGE: ENGLISH  
FAMILY PHYSICIAN: UNKNOWN

PERSONAL HEALTH NO (PHN): 9698 713 676  
1957 Oct 01  
DEMO STREET  
MO CITY, BC V1V1V1  
4J555-1111  
4J555-1155

ALERTS DOCUMENTED METHICILLIN-RESISTANT STAPHYLOCOCCUS AUREUS (PHC PCIS)

CONTACTS

ROLE	NAME	RELATIONSHIP	ADDRESS	PHONE	SOURCE SYSTEM	LAST RECEIVED DATE
Next of Kin	MCBRIDE, Stan	Other	6166 LATTING TRAIL MCBRIDE, BC	Night Phone: (604)875-4111	VA-RHS PCIS	2010 Apr 29
Emergency Contact	BCLYERLYSISTER, PLIS	Sister	6116 LATTING TRAIL MCBRIDE, BC V8I0W1		PHC PCIS	2010 Feb 10
Next of Kin	BCLYERLYSISTER, PLIS	Sister	6116 LATTING TRAIL MCBRIDE, BC V8I0W1		PHC PCIS	2010 Feb 10

FAMILY PHYSICIANS

NAME	SOURCE SYSTEM	LAST RECEIVED DATE
PACEY, M INGRID(MD)	VA-RHS PCIS	2017 Jul 24
SMITH, J. PETER	PARIS	2017 Jun 02
Du preez, Johannes	PHC PCIS	2014 Mar 27

Click here to print.

Click to return to "Table" view.

Print version displays all recorded contacts

Note that the Timeline View is not included in the print version



# Encounters

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# Encounters

CareConnect Encounters includes Encounters and Referrals available from:

Vancouver Coastal Health Authority:

- VA-RHS PCIS
  - Vancouver Acute (January 2000 to present)
  - Richmond Hospital (April 2007 to present)
- VCHA PARIS
  - Vancouver-Richmond Community Clinics (July 2004 to present)
- Coastal PCIS
  - Lions Gate Hospital (January 2000 to present)
  - Whistler Health Care Centre (October 2007 to present)
  - Pemberton Health Centre (October 2007 to present)
  - Squamish General Hospital (October 2007 to present)
- Meditech
  - qathet General Hospital (formerly Powell River General Hospital) (October 9, 2013 to present)
- Cerner
  - Sechelt Hospital (formerly St. Mary's) (March 27, 2013 to present)
- VPP Cerner
  - Northeast UPCC (Feb 2021)

# Encounters

## Providence Health Care:

- PHC PCIS (January 2000 to present)
  - St. Paul's Hospital
  - Mount Saint Joseph Hospital
  - Holy Family Hospital
  - Brock Fahrni Pavilion
  - St. Vincent's Hospital Langara Residential Care
  - Youville Residential Home

## Provincial Health Services Authority:

- Cerner
  - Children's Hospital and Women's Hospital and Health Centre (C&W) (March 27, 2013 to present)
    - Due to potential sensitive data, the following patient types and locations are filtered out:
      1. Patient Types: Specimen, Stillborn, and Morgue.
      2. Locations:
        - a. Care – WH (Associated Facility: Care Program – Special Services, BC Women's Hospital)
        - b. Child and Family – CH (Associated Facility: BC Children's Hospital)
        - c. Oak Tree – WH (Associated Facility: Special Services, BC Women's Hospital)

No encounters will be displayed in CareConnect from the above patient types and locations.

# Encounters

- Cancer Agency Information System (CAIS)
  - BC Cancer Agency (BCCA) (March 27, 2013 to present)
    - BCCA CAIS has no concept of Encounter or Episode of Care as BCCA provides life-long care. To address this, eHealth Viewer (CareConnect) creates an encounter upon first admission. All BCCA CAIS patient information and documents are connected to this one unique encounter.
    - All living BCCA patients who were admitted before March 27, 2013 will also be available providing that they are either admitted, consult, dentistry or special procedures.

## Fraser Health Authority

- Meditech
  - 25 facilities (July 26, 2017 to present)
- FHA-PARIS
  - FHA Community facilities

## Northern Health Authority

- NHA-Cerner
  - 27 facilities (June 2018 to present)

## Island Health Authority

- VIHA-Cerner
  - 89 Island Health facilities

## Interior Health Authority

- IHA-Meditech
  - 318 Interior Health facilities

# Encounters

**DEMO PATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

**DEMOGRAPHICS**

Name: Demopatient, Two PHN:  
Gender: Male Date of Birth: 1957 OCT 01  
Address: 123 MAIN STREET, VANCOUVER, BC V6Y 5  
Home: (604) 875-4111  
Work: (604) 688-1321

**ENCOUNTERS** – 1 to 14 of 1

Filter By: All  
Then By: (none)  
Apply Filters  
Results for all dates

**TIMELINE**

YEAR	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
IHA															1
VCHA	3	3	4	1	1			1							

**What's Available** Print ?

**SOURCE SYSTEM** | **DOCUMENTS AVAILABLE**

IHA Meditech	
PHC PCIS	1
VCHA PARIS	Unknown

Click to learn more about encounters available.

Timeline displays the number of results available for each Health Authority within the selected filter range.

If there are document(s) related to an encounter, the total number of documents available will be shown in the “Documents Available” column

The **Encounters** tab displays information about a specific patient encounter. Encounters are episodes of care and they are known as:

- “Accounts” at Vancouver Acute / Richmond Health Service
- “Referrals” at VCHA Community

**Note:** British Columbia Cancer Agency (BCCA) CAIS has no concept of Encounters or Episodes of Care as BCCA provides life-long care to their patients. To address this, CareConnect creates an encounter upon first admission. All BCCA CAIS patient information and documents are connected to this one unique encounter. For more information, see the help files within the **Encounters** tab.

# Encounters – Table View

1. Use the *Filter By* dropdown to filter by date range or the last (number) of records

2. Use the *Then By* dropdown to filter encounters by Facilities, Services, Patient Types, Providers, or Source Systems.

3. Select which options to filter. Options displayed are specific to the patient being viewed.

4. Click *Apply Filters* to show results.

5. Click to access printable list of encounters

Search by: PHN Search... GO MY PATIENTS MESSAGES (4)

DEMO PHN: 9698 713 676 (DOB): 62Y(1957 OCT 01) GENDER: MALE

ENCOUNTERS 1 of 13

Filter By: All

Then By: Facilities

- (Select All)
- G.F. STRONG REHAB CENTRE
- Mount Saint Joseph Hospital
- St. Paul's Hospital
- Vancouver General Hospital
- VANCOUVER GENERAL HOSPITAL
- VCHA Community

Apply Filters

Results for all dates

TIMELINE

	2010	2014	2015	2016
	3			1

FACILITY (F) HOSPITAL SERVICE (H) PATIENT CLASS (P)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	PROVIDER	ADMITTED (A) DISCHARGED (D)	SOURCE SYSTEM	DOCUMENTS AVAILABLE
St. Paul's Hospital EMERGENCY/SPH EMERGENCY EMERGENCY		DEMODOC, TEN S EMERGENCY, PHYSICIAN S	2016 JUL 06 2016 JUL 06	PHC PCIS	1
VCHA Community WITHDRAWAL MANAGEMENT SERVICES AS RESIDENTIAL	CLINICAL/MEDICAL CARE (C)		2013 JUL 03 2013 JUL 03	VCHA PARIS	
VCHA Community WITHDRAWAL MANAGEMENT SERVICES ADDICTION SERVICES	COUNSELLING/THERAPY/EDUCATION (C)		2012 AUG 29 (A)	VCHA PARIS	

# Encounters – with NavTrack

CareConnect Logged in: Yu, Edison

Search by: PHN  Search...  [MY PATIENTS](#) [MESSAGES \(4\)](#)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 62Y(1957 OCT 01) GENDER: MALE

**ENCOUNTERS** – 1 to 13 of 13 [Reset Viewed](#) [What's Available](#) [Print](#) ?

Filter By: All  Then By: (none)   Results for all dates

TIMELINE	2009	2010	2014	2015	2016
VCHA	3	3			1

FACILITY (F) HOSPITAL SERVICE (H) PATIENT CLASS (P)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS DISCHARGE DIAGNOSIS	ATTENDING PROVIDER	ADMITTED (A) DISCHARGED (D)	SOURCE SYSTEM	DOCUMENTS AVAILABLE
St. Paul's Hospital EMERGENCY/SPH EMERGENCY EMERGENCY		DEMODOC, TEN S EMERGENCY, PHYSICIAN S	2016 JUL 06 2016 JUL 06	PHC PCIS	1
VCHA Community WITHDRAWAL MANAGEMENT SERVICES AS RESIDENTIAL	CLINICAL/MEDICAL CARE (C)				
VCHA Community WITHDRAWAL MANAGEMENT SERVICES	COUNSELLING/THERAPY/EDUCATION (C)				

Click "Reset Viewed" to reset all rows as NOT viewed

Bolded font and blue "brick" (left side vertical bar) indicates you have NOT viewed that specific encounter

Regular font and NO blue "brick" (left side vertical bar) indicates the encounter has been viewed

NOTE: NavTrack is also available in other data domains, such as Labs, Imaging and Documents

# Encounters – with NavTrack



Logged in: Yu, Edison



Search by: PHN

GO

[MY PATIENTS](#) | [MESSAGES \(4\)](#)

DEMPATIENT, TWO
PHN: 9698 713 676    AGE (DOB): 62Y(1957 OCT 01)    GENDER: MALE

ENCOUNTERS – 1 to 13 of 13
Reset Viewed    What's Available    Print

Filter By:     Then By:

Apply Filters

Results for all dates

**TIMELINE**

YEAR	2009	2010	2011	2012	2013	2014	2015	2016
VCHA	3	3	4	1	1			1

FACILITY (F) HOSPITAL SERVICE (H) PATIENT CLASS (P)	CHIEF COMPLAINT (C) ADMISSION DIAGNOSIS (A) DISCHARGE DIAGNOSIS (D)	ATTENDING PROVIDER	ADMITTED (A) DISCHARGED (D)	SOURCE SYSTEM	DOCUMENTS AVAILABLE
St. Paul's Hospital EMERGENCY/SPH EMERGENCY EMERGENCY		DEMODOC EMERGENCY		PHC PCIS	1
VCHA Community WITHDRAWAL MANAGEMENT SERVICES	CLINICAL/MEDICAL CARE (C)		2013 JUL 03	VCHA PARIS	
	COUNSELLING/THERAPY/EDUCATION (C)		2012 AUG 29 (A)	VCHA PARIS	
Emergency Medicine Emergency	ALCOHOL ABUSE-UNSPEC (D)	DEMODOC, FIVER	2011 DEC 07 2011 DEC 07	VA-RHS PCIS	

**NOTE: NavTrack is also available in other data domains, such as Labs, Imaging and Documents**

Anchor Row (light blue) - indicates where you have last clicked

Focus Row (dark blue) - moves dynamically with your mouse pointer

# Encounters – Details (Table View)

**CareConnect** Logged in: Yu, Edison

Search by: PHN   [MY PATIENTS](#) [MESSAGES \(4\)](#)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 62Y(1957 OCT 01) GENDER: MALE

[Back to Encounters List](#) [Next](#)

**ENCOUNTER DETAILS – St. Paul's Hospital – 2016 JUL 06**

Facility:	St. Paul's Hospital	MRN:	PHC PCIS 009999001
Location:		Encounter Number:	0000006
Hospital Service:	EMERGENCY/SPH EMERGENCY	Admission Date/Time:	2016 JUL 06 01:58
Patient Class:	EMERGENCY	Discharge Date/Time:	2016 JUL 06 10:10
Chief Complaint:		Discharge Reason:	
Admission Diagnosis:		Provider(s):	DEMODOC, TEN S (Attending Physician) EMERGENCY, PHYSICIAN S (Attending Physician)
Discharge Diagnosis:			

**DOCUMENTS – 1 to 1 of 1**

DATE	DOCUMENT TYPE
2016 JUL 06	Emergency Discharge Summary

Highlight the desired document and click to display document details

- Additional encounter details appear after selecting the encounter.
- There may be documents (dictated-transcribed reports) attached to an encounter.

[About CareConnect](#) [Privacy & Security](#) [Contact Us](#)

# Encounters – Print View

CareConnect

Logged in: Yu, Edison

Search by: PHN [Search...] GO MY PATIENTS MESSAGES (4)

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 62Y(1957 OCT 01) GENDER: MALE

ENCOUNTERS – Printable Version

What's Available Table ?

EncountersPdf 1 / 2 100%

Click here to print list of results.

Click to switch back to "Table" view for encounters

**Encounters – all dates**  
Results for all dates

Facility (F) Location (L) Hospital Service (H) Patient Class (P)	Admitted Date (A) Discharged Date (D)	Encounter Number MRN	Documents Available
St. Paul's Hospital (F) EMERGENCY/SPH EMERGENCY (H) EMERGENCY (P)	2016 JUL 06 01:58 2016 JUL 06 10:10	0000006 PHC PCIS 009999001	1
		<b>Provider(s)</b> DEMODOC, TEN S (Attending Physician) EMERGENCY, PHYSICIAN S (Attending Physician)	
VCHA Community AS - VAN VANCOUVER DETOX WITHDRAWAL MANAGEMENT SERVICES AS RESIDENTIAL	2013 JUL 03 00:00 2013 JUL 03 21:51	0000012 VCHA PARIS 999001	

• In "Print" view, you will see Encounters from all dates  
• If you switch back to "Table" view, selected filters will continue to apply.



# Labs

**Provincial Digital Health and Information Services**  
Partnering with the BC health sector, providers and citizens

# Labs

The **Labs** tab contains results from the following data sources:

1. Provincial lab results from:
  - Vancouver Coastal Health
  - Providence Health Care
  - Provincial Health Services Authority
  - Fraser Health Authority
  - Interior Health Authority
  - Island Health Authority
  - Northern Health Authority
  - Community (LifeLabs, BC BioMedical, Valley Medical)
  - Canadian Blood Services – Diagnostic Services
2. qathet General Hospital (formerly Powell River Hospital) results from October 31, 2000 to present for Chemistry, Microbiology, Hematology and Blood Bank
3. VCHA Historical results prior to March 28, 2012 for Chemistry, Microbiology and Hematology

# Labs

Information found within the PLIS tab is not exhaustive and cannot be relied upon as complete, while data is still being added to the Provincial Repository by the various Health Authorities.

The use of this information is not intended as a substitute for professional judgment.

For more information, see the help files within the Labs tab.

It is mandatory that all end-users review the PLIS education materials available on the Ministry of Health website:

<https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/software/user-training-material/provincial-laboratory-information-1015/disclosure-directive-eppha-04>

# Labs

CareConnect

Logged in: YU, EDISON

Search by: [ ] MY PATIENTS | MESSAGES [ ]

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 62

LABS – 1 to 22 of 22

Reset Viewed What's Available ?

PROVINCIAL LABS REGIONAL LABS

Display:  Standard Filter: By Date Range / # of Records  
 With Secondary Filters (based on PLIS results as of 2024 AUG 30 17:26)  
 Cumulative

Filter By: All

Apply Filters

Results for: Provincial (PLIS), all dates

TIMELINE

YEAR	2010	2011	2012	2013	2014	2015	2016
OTHER	[Bar]	[Bar]	[Bar]	[Bar]		[Bar]	[Bar]

COLLECTION DATE	TEST TYPE	SPECIMEN	OUT-OF-RANGE	ORDERING PROVIDER	REPORTING LAB	TEST STATUS
2016 JUL 06 05:50	ALT			DEMO, DOCTOR	Providence Health Care	Completed
						Completed
						Completed
						Completed

Click here to select a different data source.

Click to learn more about labs available.

Timeline View indicates that results that are available for a Reporting Source within a selected time range.

- When you navigate to the Labs section, the *Provincial (PLIS)* data source is displayed by default.
- Other data sources available found in the Regional Labs tab.

# Labs – Provincial – Overview of Standard, Secondary filters & Cumulative

## Standard Filter

- CareConnect displays lab results using the standard filter by default.
- Use this option to filter for lab results by Date Range, or the last 15, 30, or 50 records.

## Secondary Filters

- In addition to the Standard Filter, combine additional filter options to filter for lab results by Test Types, Reporting Labs or Reporting Sources.
- By choosing this option, the clinician is using a snapshot of lab results that were available at the time the clinical relationship attestation was confirmed. This snapshot expires in 60 minutes.
- During this 60-minute window, the same snapshot of lab results is used.
- After 60 minutes have passed, the snapshot is refreshed when the clinical relationship attestation is confirmed again, or if the clinician returns to Labs.
- This snapshot may not be inclusive of all lab results available in PLIS (i.e. results that become available within 60 minutes after the noted timestamp are not viewable).

## Cumulative

- This option allows the clinician to generate a filtered, cumulative view of a patient's lab results from a list of 28 most common lab tests that are organized into the following groups: Hematology, Coagulation, Liver, Chemistry, Lipids.

# Labs – Provincial – Standard Filter

CareConnect

Logged in: YU, EDISON

Search by: PHN Search... GO MY PATIENTS MESSAGES

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01)

LABS – 1 to 22 of 22

PROVINCIAL LABS REGIONAL LABS

Display:  Standard Filter: By Date Range / # of Records  
 With Secondary Filters (based on PLIS results as of 2024 AUG 30 17:26)  
 Cumulative

Filter By: All

Apply Filters

Results for: Provincial (PLIS), all data

TIMELINE

	2010	2011	2012	2013	2014	2015	2016
COLLECTED DATE							
TEST TYPE							
TEST STATUS							
2016 JUL 06 05:50							Completed
2016 JUL 06 05:50							Completed
2016 JUL 06 05:50							Completed
2015 FEB 10							Completed

1. Standard Filter displays by default: Use the *Filter By* dropdown to filter results by date range or the last (number) of records.

2. Click *Apply Filters* to show results.

3. Click on the row to view a lab report.

Results can be sorted by clicking on the appropriate header:

- Collection Date
- Test Type
- Specimen
- Out-of-Range
- Ordering Provider
- Reporting Lab
- Test Status

Tip: If the list of results appear greyed out, remember to click *Apply Filters* to show results.

# Labs – Provincial – Standard Filter

CareConnect

Logged in: YU, EDISON

Search by: PHN Search... GO MY PATIENTS MESSAGES

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

Click to return to the previous screen.

Back to Labs List

PROVINCIAL LABS – 2013 SEP 27 – LifeLabs

TempCachedDocument.aspx 1 / 2 100%

LifeLabs

Patient: DEMOPATIENT, TWO Age: 56 y  
PHN: 9698713676 Gender: Male  
Date of Birth: 01/Oct/1957  
Patient Phone: 604-555-5555

Ordering Provider: DEMO, DOCTOR  
CopyTo(s): DEMO, PHYSICIAN

Lab #: 13-999999999  
Collected: 27/Sep/2013  
Received: 27/Sep/2013 12:45

4. To print the report, click the printer icon.

Test Result	Result Flags	Reference Range	Result Units	Time Resulted
<b>Microbiology: Miscellaneous</b>				
Microscopic Examination; Nail; KOH Preparation				23/Jul/2013 13:19
Comment		Site: TOE		23/Jul/2013 13:19
Report Status		Final		23/Jul/2013 13:19
Microscopic Examination; Nail; KOH Preparation				23/Jul/2013 13:19
		NO FUNGAL ELEMENTS SEEN		

6

# Labs – Provincial – Secondary Filter

1. Select *Secondary Filters*.

2. Use the *Then By* dropdown to filter results by **Test Types** or **Reporting Labs**.

3. Select which test types to filter. Test types displayed in the *Secondary Filters* box are specific to the patient being viewed.

4. (optional) Select the checkbox to display only out-of-range results.

5. Click *Apply Filters* to show results.

- Selected filter options stay persistent as you navigate through the patient's record.
- You can combine several filter options to drill down and find the specific result(s).
- Results displayed are based on the selected filter criteria.

# Labs – Provincial – Cumulative

CareConnect provides the ability to generate a filtered, cumulative view of a patient's lab results from a list of 28 most common labs.

Standard Filter: By Date  
 With Secondary Filter  
 Cumulative

Filter By: All

Then By: Most Common Labs

- (Select All)
- Hematology
  - WBC
  - Hemoglobin
  - Hematocrit
  - RBC
  - Reticulocytes
  - Platelets
- Coagulation
  - INR
- Liver
  - Bilirubin, Total
  - Bilirubin, Conjugated
  - Bilirubin, Unconjugated
  - Alanine Aminotransferase
  - Aspartate Aminotransferase
  - Gamma Glutamyl Transferase
  - Alkaline Phosphatase
- Chemistry
  - Sodium
  - Potassium
  - Chloride
  - Urea
  - Creatinine
  - eGFR
  - Glucose, Fasting
  - Glucose, Random
  - Hemoglobin A1C
- Lipids
  - Cholesterol
  - Cholesterol in HDL
  - Cholesterol In LDL
  - Cholesterol Non HDL
  - Triglyceride

Apply Filters

Results for: all dates, selected most common labs

Grouped

COLLECTION DATE	TEST NAME	TEST RESULT	RESULTS FLAG	REFERENCE RANGE	RESULTS UNITS	REPORTING SOURCE	COMMENTS AVAILABLE
<b>Hematology</b>							
<b>WBC</b>							
2013 SEP 23 20:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	FHA	
2012 JAN 07 18:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	VCHA	✓
<b>Hemoglobin</b>							
2013 SEP 23 20:35	Hemoglobin	94	L	115-160	g/L	FHA	
2012 JAN 07 18:35	Hemoglobin	94	L	115-160	g/L	VCHA	

# Labs – Provincial – Cumulative

CareConnect

Search by: PHN

(1957 OCT 01) GENDER: MALE

1. Select *Cumulative*.

2. Use the *Filter By* dropdown to filter results by date range.

3. Select the test(s) to view in cumulative

4. Click *Apply Filters* to show results.

5. (optional) Lab results are by default grouped by lab category. Uncheck the checkbox to display results in alphabetical order

Click *Print* to switch to print view.

Apply Filters

Results for: all dates, selected most common labs

Grouped

COLLECTION DATE	TEST NAME	TEST RESULT	RESULTS FLAG	REFERENCE RANGE	RESULTS UNITS	REPORTING SOURCE	COMMENTS AVAILABLE
<b>Hematology</b>							
<b>WBC</b>							
2013 SEP 23 20:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	FHA	
2012 JAN 07 18:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	VCHA	✓
<b>Hemoglobin</b>							
2013 SEP 23 20:35	Hemoglobin	94					
2012 JAN 07 18:35	Hemoglobin	94					

Indicates lab results may contain clinically relevant comments

# Labs – Provincial – Cumulative

CareConnect

Logged in: [Settings Icon]

Search by: PHN [Search...] GO MY PATIENTS MESSAGES (0)

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 59Y(1957 OCT 01) GENDER: MALE

Back to Cumulative List

LABS CUMULATIVE REPORT – Printable Version What's Available **Show Comments** ?

DEMOPATIENT, TWO [PHN 9698 713 676]  
Cumulative Lab Report for: all dates

**Hematology**

**Hemoglobin**

Collection Date	Test Name	Test Result	Results Flag	Reference Range	Result Units	Reporting HA	Comments Available
2013 SEP 23 20:35	Hemoglobin	94	L	115-160	g/L	FHA	
2012 JAN 07 18:35	Hemoglobin	94	L	115-160	g/L	VCHA	

**RBC**

Collection Date	Test Name	Test Result	Results Flag	Reference Range	Result Units	Reporting HA	Comments Available
2013 SEP 23 20:35	RBC	3.14	L	3.50-5.00	10 <sup>12</sup> /L	FHA	
2012 JAN 07 18:35	RBC	3.14	L	3.50-5.00	10 <sup>12</sup> /L	VCHA	

**WBC**

Collection Date	Test Name	Test Result	Results Flag	Reference Range	Result Units	Reporting HA	Comments Available
2013 SEP 23 20:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	FHA	
2012 JAN 07 18:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	VCHA	✓

Click Show Comments to display comments that were entered by the reporting laboratory

Indicates lab results may contain clinically relevant comments

# Labs – Provincial – Cumulative

CareConnect

Logged in: [Settings Icon]

Search by: PHN [Search...] GO MY PATIENTS MESSAGES (0)

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 59Y(1957 OCT 01) GENDER: MALE

[Back to Cumulative List](#)

LABS CUMULATIVE REPORT – Printable Version

What's Available **Hide Comments** ?

CareConnect DEMOPATIENT, TWO [PHN 9698 713 676]  
Cumulative Lab Report for: all dates

**Hematology**

**Hemoglobin**

Collection Date	Test Name	Test Result	Results Flag	Reference Range	Result Units	Reporting HA
2013 SEP 23 20:35	Hemoglobin	94	L	115-160	g/L	FHA
2012 JAN 07 18:35	Hemoglobin	94	L	115-160	g/L	VCRA

**RBC**

Collection Date	Test Name	Test Result	Results Flag	Reference Range	Result Units	Reporting HA
2013 SEP 23 20:35	RBC	3.14	L	3.50-5.00	10 <sup>12</sup> /L	FHA
2012 JAN 07 18:35	RBC	3.14	L	3.50-5.00	10 <sup>12</sup> /L	VCRA

**WBC**

Collection Date	Test Name	Test Result	Results Flag	Reference Range	Result Units	Reporting HA
2013 SEP 23 20:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	FHA
2012 JAN 07 18:35	WBC	6.4		4.0-11.0	10 <sup>9</sup> /L	VCRA

Corrected for NRBCs

Click *Hide Comments* to hide comments that were entered by the reporting laboratory

Comments are now displayed in Print View

# Labs – Regional – Secondary Filter

**DEMOPATIENT, TWO**  
PHN: 9698 713 676    AGE (DOB): 62Y (1957 OCT 01)    GENDER: MALE

**DEMOGRAPHICS**

Name:	Demopatient, Two	PHN:	9698 713 676
Gender:	Male	Date of Birth:	1957 OCT 01
Age:	62Y	Address:	123 MAIN STREET, VANCOUVER, BC V7J2Y5
Language:	English	Home:	(604) 875-4111
Primary:	PRIMARY	Work:	(604) 688-1321

**1. Select Secondary Filters - Ordering Provider Contains**

What's Available ?

PROVINCIAL    REGIONAL LABS

Filter By: All

Then By: Ordering Provider Contains

Then By:  Display only out of range results

**Apply Filters**

There are no results for the selected criteria.  
Results for: Regional Labs, from 2024 APR 01 to 2025 APR 01

This field can use free text to search for an Ordering Provider based on at least 3 characters

# Labs – Disclosure Directive

- Patients have the option to place an electronic ‘mask’ called a Disclosure Directive on their PLIS information.
- If a Disclosure Directive exists, you will be required to enter the patient’s keyword before accessing this portion of the EHR record and the mask will be temporarily lifted.
- You may have the ability to override a disclosure directive without a keyword if you work in an emergency department, providing certain criteria is met.
- All overrides of a disclosure directive without consent will trigger an alert to the Information Privacy Office for follow up.
- Disclosure Directives are managed by Health Insurance BC (HIBC) and questions can be directed to 1-800-663-7100. For more information, please visit <https://www2.gov.bc.ca/gov/content/health/practitioner-professional-resources/software/user-training-material/provincial-laboratory-information-1015/disclosure-directive-eplha-04>
- A disclosure directive only applies to PLIS information and not the remaining information in CareConnect.
- Labs (PLIS) Secondary Filters are not available for patient records with Disclosure Directive.

# Labs – Disclosure Directive

CareConnect

Logged in: [Settings]

Search by: PHN [Search...] [GO] MY PATIENTS MESSAGES (1)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 57Y(1957 OCT 01) GENDER: MALE

LABS – Unblock/Unmask Patient's Health Information

This patient has applied a disclosure directive to control access to this portion of his/her record. To view this person's record, you have two options:

**OPTION 1 – Override With Consent:**  
To view this patient's record you must ask the patient if he/she will grant you temporary access to his/her electronic health record by providing you with their Keyword below.  
Keyword: [Text Input] [Submit Keyword]

To reset Keyword, Patient must call 888-7451 or 1-800-663-7100 outside the Lower Mainland [More info for patients about disclosure directives](#)  
[More info for providers about disclosure directives](#)

**OPTION 2 – Override Without Consent:**  
If the patient is not able to provide consent and a delay in accessing may result in meaningful harm, you may access this portion of his/her electronic health record. In order to override without consent, you must meet [these conditions](#).  
Note: All access without consent will be logged and audited.

\*Reason for Override Without Consent:  
 Patient is unconscious or semi-conscious  
 Patient is apparently impaired by drugs or alcohol  
 Patient is otherwise incapable of giving or releasing consent. Please specify reason below:  
[Text Input]

Comment (Optional):  
[Text Input]

[Submit Override Without Consent]

**Option 2: Override without Consent**

Select reason for Override and click **SUBMIT OVERRIDE WITHOUT CONSENT.**

**Option 1: Override with Consent**

Enter the Keyword and click **SUBMIT KEYWORD.**

The record will remain available until

- another patient record is viewed
- Logs off
- Sessions times out

## Labs – qathet General Hospital (formerly Powell River Hospital)

- The Powell River Hospital Labs section displays hematology, chemistry, microbiology and Blood Bank results.
- For more information, see the help files within the **Powell River Hospital Labs section**.

# Labs – qathet General Hospital (formerly Powell River Hospital)

The screenshot shows the CareConnect interface for a patient named DEMOPATIENT, TWO. The interface includes a search bar, a patient summary, and a lab results section. The lab results section is highlighted with a red box and contains the following elements:

- Filter By:** A dropdown menu set to "All".
- Test Types:** A list of checkboxes for "Complete Blood Count [CBC]" and "Occult Blood, Feces [OB]".
- Options:** A checkbox for "Display only out-of-range results".

The lab results table shows two entries for "Complete Blood Count [CBC]" and "Occult Blood, Feces [OB]" on 2012 MAR 15, both marked as "Out-of-Range".

Four callouts provide instructions:

1. Use the *Filter By* dropdown to filter results by date range or the last (number) of records.
2. Select which test types to filter.
3. (optional) Select the checkbox to display only out-of-range results.
4. Click to view a lab report.

# Labs – qathet General Hospital (formerly Powell River Hospital)

**CareConnect** | Logged in: [Settings Icon]

Search by: PHN [GO] | MY PATIENTS | MESSAGES (0)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 | AGE (DOB): 57Y(1957 OCT 01) | GENDER: MALE

[Back to Labs List](#)

**CareConnect LAB RESULT DETAILS**

LABS - POWELL RIVER HOSPITAL – Laboratory Report

**COLLECTION DATE:** 2012 MAR 15  
**LAB:** Powell River Hospital  
**ACCESSION:** M000005

**ORDERING PHYSICIAN:** ONE DEMODOC  
**ORDER LOCATION:** ACUTE MEDICINE

**PATIENT KNOWN AT LAB AS:**  
**NAME:** TWO DEMOPATIENT  
**DATE OF BIRTH:** 1957 OCT 01  
**PHN:** 9698713676  
**MRN:** VCHA\_PRH PR00999999  
**GENDER:** MALE

**PHYSICIAN(S) COPIED:**

**Complete Blood Count [CBC]**

Name	Result	Normal Range	Unit
WBC Count	8.9	4.0-11.0	giga/L

Click to return to the previous screen.

5. To print the report, click the printer icon.

All labs tests associated with the order will appear in the report.

# Labs – VCHA Historical

The **VCHA Historical Labs** section displays hematology, chemistry and microbiology lab results prior to March 28th, 2012.

Results from:

- Vancouver Coastal Health
- Providence Health Care

For more information, see the help files within the **Regional Labs** section.

# Labs – VCHA Historical

The screenshot shows the CareConnect interface for a patient named DEMOPATIENT, TWO. The interface includes a search bar, a patient summary header, and a sidebar with navigation options like PATIENT SUMMARY, ENCOUNTERS, LABS, IMAGING, DOCUMENTS, COMMUNITY DOCUMENTS, IMMUNIZATIONS, REGISTRATION INFO, and INFO. The main content area displays a filter section and a table of lab results.

**1. Click to filter labs by date range.** (Callout pointing to the 'Filter By' dropdown menu)

**2. Select which test types to filter.** (Callout pointing to the 'Test Types' checkboxes)

**3. (optional) Select the checkbox to display only out-of-range results.** (Callout pointing to the 'Options' checkbox)

**4. Click to view a lab report.** (Callout pointing to the 'What's Available' button)

COLLECTION DATE	TEST TYPE	OUT-OF-RANGE	ORDER LOCATION	ORDERING PROVIDER	ORDERING LAB	TEST STATUS
2011 DEC 04	COMPLETE BLOOD COUNT [CBC]	<input checked="" type="checkbox"/>	STROKE UNIT	ONE DEMODOC	(01) Routine LAB [L1010 [604-555-2222]	Resulted
2011 DEC 04	COMPLETE BLOOD COUNT [CBC]	<input type="checkbox"/>		ONE DEMODOC	(01) Routine LAB [L1010 [604-555-2222]	Resulted
2011 DEC 04	LYTES,UREA,CR [REN]	<input type="checkbox"/>		ONE DEMODOC	(01) Routine LAB [L1010 [604-555-2222]	Resulted
2011 DEC 04	LYTES,UREA,CR [REN]	<input checked="" type="checkbox"/>	STROKE UNIT	ONE DEMODOC	(01) Routine LAB [L1010 [604-555-2222]	Resulted
2011 DEC 04	LYTES,UREA,CR [REN]	<input checked="" type="checkbox"/>	STROKE UNIT	ONE DEMODOC	(01) Routine LAB [L1010 [604-555-2222]	Resulted
2011 DEC 04	URINE C&S [UC]	<input checked="" type="checkbox"/>	STROKE UNIT	ONE DEMODOC	(01) Routine LAB [L1010 [604-555-2222]	Resulted

# Labs – VCHA Historical

CareConnect

Logged in: [Settings Icon]

Search by: PHN [Search...] GO MY PATIENTS MESSAGES (0)

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 57Y(1957 OCT 01) GENDER: MALE

[Back to Labs List](#)

LABS - VCHA HISTORICAL - Laboratory Report

**COLLECTION DATE:** 2011 DEC 05  
**LAB:** (01) Routine LAB [L1010  
**ACCESSION:** T000002

**ORDERING PHYSICIAN:** ONE DEMODOC  
**ORDER LOCATION:** Stroke Unit

**PATIENT KNOWN AT LAB AS:**  
**NAME:** TWO DEMOPATIENT  
**DATE OF BIRTH:** 1957 OCT 01  
**PHN:** 9698713676  
**MRN:** VCHA\_VGH 09997001  
**GENDER:** MALE

**PHYSICIAN(S) COPIED:**

5. To print the report, click the printer icon.

Click to return to the previous screen.

Complete Blood Count [CBC]			
Name	Result	Normal Range	Unit
WBC Count	8.9	4.0-11.0	giga/L
RBC Count	2.06	4.20-5.80	tera/L

All labs tests associated with the order will appear in the report.



# Imaging

**Provincial Digital Health and Information Services**  
Partnering with the BC health sector, providers and citizens

# Imaging

Imaging results within CareConnect offer healthcare providers access to Diagnostic Imaging and reports available from the Provincial Diagnostic Imaging Viewer (PDIV):

- Provincial Health Services Authority (PHSA)
- Vancouver Coastal Health / Providence Health Care (VCHA)
- Fraser Health Authority (FHA)
- Interior Health Authority (IHA)
- Island Health Authority (VIHA)
- Northern Health Authority (NHA)
- Some private clinics within IHA boundaries

For more information, see the help files within the **Imaging** tab.

# Imaging

The screenshot shows the CareConnect Imaging interface for a patient named DEMOPATIENT, TWO. The interface includes a sidebar with navigation options like PATIENT SUMMARY, ENCOUNTERS, LABS, IMAGING, DOCUMENTS, COMMUNITY DOCUMENTS, IMMUNIZATIONS, and REGISTRATION INFO. The main content area displays patient information, a filter section, a timeline, and a table of imaging results. Callouts provide instructions on how to view navigating tips and learn more about images. A yellow callout box explains how to sort results by clicking on headers.

Click to view navigating tips for iSite Image Viewer.

Click to learn more about images available.

Results can be sorted by clicking on the appropriate header:

- Exam Date
- Procedure Description
- Body Part
- Modality
- Organization
- Status

Tip: BCCA imaging reports can be viewed along with the images by clicking the “image” icon.

REPORT	IMAGE	EXAM DATE	PROCEDURE DESCRIPTION	BODY PART	MODALITY	ORGANIZATION	STATUS
		2013 SEP 23	CT CHEST/ABDO/PELVIS	ABDO	CT	NHA	Preliminary
		2011 DEC 07	CT HD/ROUT/STR	HD	CT	VARH	Finalized
		2011 DEC 04	CHEST	CH	CR	VARH	Finalized
							Completed
							Finalized
							Finalized
							Finalized
							Finalized
							Finalized



# Imaging - Report

**CareConnect** | Logged in: [Settings Icon]

Search... GO | MY PATIENTS | MESSAGES (0)

DEMOPATIENT, TWO | GENDER: MA

6. To print the report, click the printer icon.

The client demographic information in the header is retrieved from the Enterprise Master Person Index (EMPI), using the most current data from the provincial EMPI database.

**Patient:** DEMOPATIENT, TWO  
**PHN:** 9698713676      **Gender:** Male  
**Date of Birth:** 1957 OCT 01      **Age:** 59Y

**Medical Imaging Report**

**Procedure Description:** CT CHEST/ABDO/PELVIS  
**Body Part:** ABDO  
**Modality:** CT  
**Organization:** NHA  
**Exam Date/Time:** 2013 SEP 23 17:15  
**Accession:** 8888884

**Patient Known at Radiology as:**  
**Patient Name:** Demopatient, Two  
**Date Of Birth:** 1957 OCT 01  
**Sex:** M  
**MRN:** 09997001

**Ordering Physician:**

23 sept 2013 NHA: Wrich Memorial Hospital

**northern health**  
the northern way of caring

The client demographic information from the **Patient Known at Radiology as** section is retrieved from the radiology source system (i.e. iSite).

# Imaging - Report

The screenshot shows the CareConnect interface for a patient named DEMOPATIENT, TWO. The 'IMAGING' section is active, displaying a filter menu where 'Then By' is set to 'Procedure contains' with the text 'ch' entered. A callout box points to this filter, stating: '1. The "Procedure contains" filter option allows for free-text and partial word search.' Below the filter, an 'Apply Filters' button is highlighted, with a callout box stating: '2. Click Apply Filters to show results.' The results table below shows five exams that match the criteria, with a callout box stating: '3. Five exams display as they match the filter criteria; each exam contains the letters "ch" in its procedure description.'

EXAM DATE	PROCEDURE DESCRIPTION	BODY PART	MODALITY	ORGANIZATION	STATUS
2013 SEP 23	CT CHEST/ABDO/PELVIS	ABDO	CT	NHA	Preliminary
2011 DEC 04	CHEST	CH	CR	VARH	Finalized
2011 NOV 28	CHEST		CR	VARH	Finalized
2011 NOV 26	CHEST				Finalized
2011 FEB 04	CHEST				Finalized

The free-text filter is not case sensitive and does not need to be the leading character or word.



# Documents

**Provincial Digital Health and Information Services**  
Partnering with the BC health sector, providers and citizens

# Documents

Dictated/Transcribed reports are clinical reports such as consultations, discharge summaries, operative reports, history & physical reports, transfer summaries, etc., which are dictated by physicians and other clinicians.

Health Authority	Document Type
Vancouver Coastal Health Authority & PHSA	Consultation
	Discharge Summary
	Operative Report
	History & Physical Examination
	Transfer Summary
	Cardiology Consult Note
	Electrocardiogram 12 Lead
	Syngo Cardiology Documents
	PRISM-BC Cardiac Services Documents
CAIS for PHSA - BC Cancer Agency (Southern Interior, Vancouver Centre, Fraser Valley Centre, Vancouver Island Centre, Abbotsford Centre and Centre for the North)	History & Physical
	Transfer Summary
	Progress Note
	Consultation
	Anesthetic Consultation
	Discharge Summary
	Operative Report
	Treatment Note
	Letter
	Outpatient Clinic Note
	Televisit
	Diagnostic Report - PET Scan

Vancouver Coastal Health Authority and PHSA – Children’s & Women’s Health Centre of BC

**Excluded are:**

- Radiology reports
- Anatomic Pathology reports
- Reports dictated using private dictation services or systems other than SoftMed and M\*Modal
- In addition, certain types of dictated/transcribed reports are not currently included in eHealth Viewer (CareConnect) for patient privacy reasons (i.e. psychiatric consults, sexual assault reports and therapeutic abortion reports).

# Documents

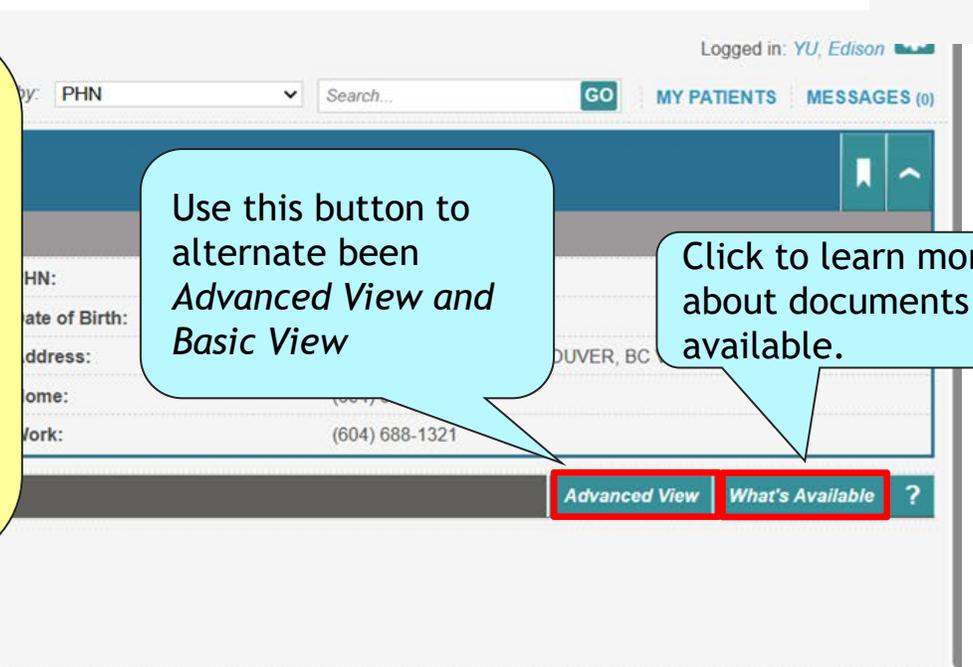
Health Authority	Document Type
<b>Interior Health Authority - Meditech system</b>	Discharge Summary
	Emergency Department Note
	Psychiatry Discharge Summary
	IH Oncology Clinic Reports
	Electromyogram Studies (EMG)
	Electroencephalogram Studies (EEG)
<b>Fraser Health Authority - Meditech system – transcribed reports from 19 facilities</b>	Assessment
	Progress Note
	Consultation
	Treatment Note
	Discharge Summary
<b>Northern Health Authority - 27 NHA facilities (June 2018 - present)</b>	Discharge Summary
	History & Physical Note
	Inpatient Consult Note
	Oncology Progress Note
	Operative Note
	Oncology Consult Note
<b>Island Health Authority – 89 VIHA facilities (April 2020 – present)</b>	Transfer Notes
	162 possible document types from VIHA-Cerner

# Documents

The “Advanced View” offers users with more information within the documents list.

In the DOCUMENT NAME column, the providers included with the document detail will be displayed in the column in the second and third row within the document name field. There could be a differentiation on the role of the provider for that document that include:

- (O) for Ordering provider
- (A) for Attending physician
- (R) for Referring physician



Then By: (none)

Results for all dates

DATE	DOCUMENT NAME	TYPE OF SERVICE	DISCIPLINE	AUTHOR	FACILITY
2025 MAR 25	Cardiology Consult Note	Consultation	Cardiology	Shakespeare, Will	Kelowna General Hospital
2024 MAR 25	ECG Standard 12-Lead	Diagnostic Study	Radiology	Dough, Roald	G.R. Baker Memorial Hospital
2023 MAR 20	Cath Procedure Summary	Procedure	Cardiology	Shakespeare, Will	Kelowna General Hospital
2023 FEB 22	Lung Screen (Normal) Notification	Diagnostic Study	Radiology	Beige, Dan	BC Cancer Screening Program
2023 JAN 11	Tuberculosis				hospital
2019 APR 17	DISCHARGE				

Results can be sorted by clicking on the appropriate header:

- Date
- Discipline
- Facility
- Document Name
- Type of Services
- Source System

# Documents

1. Use the *Filter By* dropdown to filter by date range or the last (number) of records

2. Use the *Then By* dropdown to filter documents by Facilities, Discipline, Title, Document Types, Discipline + Document Types, Source Systems or Health Authorities.

3. Select which options to filter. Options displayed are specific to the patient being viewed.

4. Click *Apply Filters* to show results.

5. Click on the row to view a document.

Search by: PHN Search... GO MY PATIENTS MESSAGES (4)

Filter By: All  
Then By: (none)

Apply Filters  
Results for all dates

YEAR	2010	2014	2019
FHA			2
IHA			1
NHA			
PHSA	1		
VCHA	1	2	1

DATE	DOCUMENT TYPE	DISCIPLINE	TITLE	FACILITY	SOURCE SYSTEM
2019 APR 17	Discharge Summary		DISCHARGE SUMMARY	St. Paul's Hospital	PHC PCIS
2018 NOV 11	Discharge Summary		Discharge Summary	Prince Rupert Regional Hospital	NHA Cerner
2017 MAR 14	Discharge Summary		Discharge Summary	South Okanagan General Hospital	IHA Meditech
2017 JAN 31	Note	Emergency Medicine	Emergency Department Note	Royal Inland Hospital	IHA Meditech
2016 JUL 06	Discharge Summary	Emergency Medicine	Emergency Discharge Summary	St. Paul's Hospital	PHC PCIS
2013 DEC 23	Discharge Summary		Discharge Summary	Abbotsford Regional Hospital	FHA Meditech
2013 SEP 23	Consultation	Oncology	consultation	BCCA-Vancouver	BC Cancer
2011 DEC 05	Discharge Summary			Vancouver General Hospital	VA-RHS PCIS

# Documents - Report

**CareConnect**

Logged in: [Settings] [Messages]

Search... **GO** | **MY PATIENTS** | **MESSAGES (4)**

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 | AGE (DOB): 62Y(1957 OCT 01) | GENDER: MALE

[Back to Documents List](#) [Next](#)

**ST. PAUL'S HOSPITAL - Discharge Summary - 2019 APR 17**

**GetPrintReport** | 1 / 1 | - 132% + | [Download] [Print] [More]

**CareConnect**

**DEMOPATIENT, TWO [PHN 9698 713 676]**  
**DISCHARGE SUMMARY**

ST. PAUL'S HOSPITAL  
1081 Burrard Street  
Vancouver, B.C. V6Z 1Y6  
(604) 682-2344

FINAL DISCHARGE SUMMRRARY

Name: DEMOPATIENT, TWO | DOB: 10/01/1957  
Ward: 5E | Care ACUTE MEDICINE  
Admit 04/10/2019 | Discharge 04/17/2019

Click to return to the previous screen.

Click here to print.



# Community Documents

**Provincial Digital Health and Information Services**  
Partnering with the BC health sector, providers and citizens

# Community Documents

The **Community Documents** tab is composed of 3 sections which display a subset of information from community clinical systems

1. Summaries from:
- VCHA PARIS (Primary Access Regional Information System)
  - VCHA Profile EMR

2. Care Plans from:
- VCHA PARIS
  - VCHA Profile EMR

3. Notes & Assessments from:
- VCHA PARIS
  - FHA PARIS
  - Virtual EMR (MOIS) from Health Link BC
  - BC Emergency Health Services - Community Paramedicine documents

**CareConnect** | Logged in: [User Name] | MY PATIENTS | MESSAGES (4)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676

**COMMUNITY DOCUMENTS** | Reset Viewed | What's Available ?

Please note the reports displayed below are a subset of information from different sources and across community services. The reports are not necessarily cumulative or exclusive of each other. For a comprehensive overview, please review all reports.

SUMMARIES			CARE PLANS	
LAST UPDATED	DOCUMENT NAME	SOURCE SYSTEM	LAST UPDATED	SOURCE SYSTEM
2018 JUN 19	VCHA Intrahealth Profile EMR Summary	VCHA Intrahealth	2018 MAR 15	VCHA PARIS
2013 NOV 01	PARIS Clinical Summary	VCHA PARIS		

**NOTES & ASSESSMENTS – 1 to 2 of 2**

Filter By: Past 6 Months | Then By: (none) | Apply Filters

Results from 2022 SEP 09 to 2023 MAR 09  
DISCLAIMER: Only VCHA PARIS notes and assessments complete

DATE	DOCUMENT NAME	SOURCE SYSTEM
2022 SEP 28	Consolidated Report	BCEHS
2022 SEP 27	Visit Summary Report	BCEHS

# Community Documents – PARIS Clinical Summary

**CareConnect** Logged in:

Search by: PHN  Search...  [MY PATIENTS](#) [MESSAGES \(4\)](#)

**DEMPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

**COMMUNITY DOCUMENTS** Reset Viewed What's Available ?

Please note the reports displayed below are a subset of information available from different sources and across community services. The reports are not necessarily cumulative or exclusive of each other. For a comprehensive overview, please review all reports.

SUMMARIES			CARE PLANS	
LAST UPDATED	DOCUMENT NAME	SOURCE SYSTEM		SOURCE SYSTEM
2018 JUN 19	VCHA Intrahealth Profile EMR Summary	VCHA Intrahealth		VCHA PARIS
2013 NOV 01	PARIS Clinical Summary	VCHA PARIS		

**NOTES & ASSESSMENTS** – 1 to 2 of 2  
Filter By: Past  Then By:     Patients completed with

DATE		SYSTEM
2022 SE		B
2022 SEP 27	visit Summary Report	B

**1. Click to view a community summary report.**

This date reflects the last time the patient's record was updated in VCHA PARIS. This date can also be found on the report.

The data represented in the *VCHA Clinical Summary* is a subset of information available via PARIS. Community Summary information is not available in the eHealth Viewer (CareConnect) if a patient does not have associated information as indicated by this subset/list.

If a patient record has a privacy "block" at the PARIS end, the records are not made available in CareConnect. Also note that the application generates the Community Summary in real-time upon request, displaying the most up to date information.

# Community Documents – PARIS Clinical Summary

2. To print the report, click the printer icon.

The client demographic information in the header is retrieved from the Enterprise Master Person Index (EMPI), using the most current data from the provincial EMPI database.

This will always be today's date

The client demographic information in this section is retrieved from PARIS.

**CareConnect** Patient: DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 59Y(1957 OCT 01) GENDER: MALE  
Date of Birth: 1957 OCT 01 Age: 59Y

Vancouver Coastal Health  
Promoting wellness. Enriching care.

VCHA PARIS Community Clinical Summary (as viewed in CareConnect) on June 22, 2017  
Client record last updated in PARIS: November 1, 2013

**DEMOGRAPHICS (FROM PARIS)**

PARIS ID	NAME	PHN	DATE OF BIRTH	GENDER	PRIMARY PROVIDER (GP or NP)
999001	DEMOPATIENT, TWO	9698 713 676	01 Oct 1957	Male	DR Primary DemoDoc

**NOTIFICATIONS**

Risks to Staff

DATE RECORDED	CATEGORY	COMMENTS
15 Oct 2013	- Violence/Aggression - Abuse - Substance abuse - Cognition	Client has Tourette's and is abusive. No history of physical or sexual abuse. Alcohol misuse.
07 Apr 2013	- Infectious/Communicable Disease - Infestation	Airborne and contact precautions Recent bedbugs – should be resolved

Use gown/glove mask when treating  
Bring hand sanitizer  
Change clothing after visit

**Mental Health Act Extended Leave**

# Community Documents – Intrahealth Profile EMR

**CareConnect** Logged in:

Search by: PHN  Search...  [MY PATIENTS](#) [MESSAGES \(4\)](#)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

**COMMUNITY DOCUMENTS** Reset Viewed What's Available ?

Please note the reports displayed below are a subset of information available from different sources and across community services. The reports are not necessarily cumulative or exclusive of each other. For a comprehensive overview, please review all reports.

SUMMARIES					
LAST UPDATED	DOCUMENT NAME	SOURCE SYSTEM	DATE	REPORT NAME	SOURCE SYSTEM
2018 JUN 19	VCHA Intrahealth Profile EMR Summary	VCHA Intrahealth	2018 MAR 15	PARIS Clinical Care Plan	VCHA PARIS
2013 NOV 01	PARIS Clinical Summary	VCHA PARIS			

**NOTES & ASSESSMENTS – 1 to**

Filter By: Past 6 Mo  
Then By: (none)  
  
Results from 2022 SEP 28  
DISCLAIMER: Only V... the last year are availa

DATE	REPORT NAME	SOURCE SYSTEM
2022 SEP 28	Consolidated Report	BC Emergency Health Services
2022 SEP 27	Visit Summary Report	BC Emergency Health Services

**Callout 1:** Click to view an Intrahealth EMR Summary report

**Callout 2:** Open the Intrahealth EMR Summary to see the date that the patient's EMR record was last updated. This date will not appear in this column.

**Callout 3:** The data represented in the Intrahealth EMR Summary is a subset of information available via Intrahealth Profile EMR for VCH/PHC clinics.

**Callout 4:** Note that the application generates the Intrahealth EMR Summary in real-time upon request, displaying the most up to date information.

# Community Documents – VCH Intrahealth Profile EMR Summary

CareConnect Patient: Demopatient, Two Gender: Male  
 PHN: 9698 713 676 Age: 58 y  
 Date of Birth: 1957 Oct 01 Vancouver Coastal Health

**VCHA Intrahealth Profile EMR Summary (VCH/PHC EMR) as of September 20, 2016**

Last Contact with Patient as Documented in EMR: 08 Aug 2016

**DEMOGRAPHICS (FROM VCH/PHC EMR)**

PARIS ID	NAME	PHN	GENDER	DATE OF BIRTH	AGE
0123456	DEMOPATIENT, TWO	9698 713 676	M	01 OCT 1957	58y 0m

**PROBLEMS**

**Chronic Medical Problems (3)**

Human immunodeficiency virus [HIV] disease - saw Dr. H (infectious Diseases) in 08/2015, on ARVs  
 Hypertension (HTN) - Target below <130/80\_risk\_factors> : smoking, diabetes  
 Hepatitis C: HCV RNA <POS> Geno <>; Fibrosis Stage 2Tx <Naive> SVR <N/A>

**Inactive – (past) Medical Problems (2)**

Herpes zoster (left flank – 2015, right flank – 2014)  
 \*CRC- Asthma: as a child

**Allergies (1)**

No Known Allergies

**Significant previous Procedures/Investigations (3)**

Rad- CT HD/ROUT/STR (12/2011) - WNL non-contrast CT Head, mild predominantly left-sided paranasal sinus inflammatory mucosal changes  
 Res- CXR (08/2015) – WNL.  
 Neur – NCS/EMG: CTS-left hand, h/O CTS – right hand with CTS release surgery (1987-ON) by Dr. G (Neurology 04/2014)

**Social History (2)**

Risk- Fam Hx: pneumonia (paternal – deceased at 19-years old)  
 (SHX) Barriers: Education -completed grade 7

**Recent Measures**

Weight	80kg 28 Jul 2016	80kg 17 Nov 2015	100kg 05 Dec 2014
Blood Pressure	110/50mmHG 28 Jul 2016	110mmHg/50 03 Dec 2015	130mmHg/78 25 Oct 2014
O2 sat at Periphery	93%	92%	91%

CareConnect Patient: Demopatient, Two Gender: Male  
 PHN: 9698 713 676 Age: 58 y  
 Date of Birth: 1957 Oct 01 Vancouver Coastal Health

	20 Jun 2016	08 Jan 2016	11 Dec 2015
--	-------------	-------------	-------------

EMR Place Of Service/Team	Phone Number	Services Provided
Pender Clinic	604-555-5555	Primary Care
Providence Crosstown Clinic	604-556-5555	Injectable Treatment
Raven Song Addictions Services	604-557-5555	Methadone Suboxone

**Note:**

- VCHA Intrahealth Profile EMR Summary (VCH/PHC EMR) “as of” date = when you access the report (i.e. Today’s Date)
- Last Contact with Patient as Documented in EMR = the date when a patient contact was last documented in the Intrahealth Profile EMR, such as a new encounter, completion of an intervention, or a phone call.

The client demographic information from the **DEMOGRAPHICS (FROM VCH/PHC EMR)** section is retrieved based on the active **PARIS MRN**.

# Community Documents – PARIS Care Plan

Logged in

MY PATIENTS | MESSAGES (0)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 59Y(1957 OCT 01) GENDER: MALE

COMMUNITY DOCUMENTS – Report

1 / 1

100%

CareConnect Patient: BCHANNEMANBCHANNEMANBCHANNEMAN, PLISPLISPLISPLIS! PHN: 9698 656 171 Gender: MALE Date of Birth: 1952 SEP 22 Age: 65Y Vancouver Coastal Health Promoting wellness. Ensuring care.

PARIS Clinical Care Plan (as viewed in CareConnect) on February 27, 2018  
Client record last updated in PARIS: August 25, 2017

**ACTIVE REFERRALS**

DATE OPENED	PROGRAM	TEAM	REFERRAL REASON	TEAM CONTACT NUMBER	INVOLVED STAFF
25 Aug 2017	Addiction Services	As-Van Ravensong	Waitlist For Service	604 709-6530	
25 Aug 2017	Adult/Older Adult	Aoa-Van Priority Access	Waitlist For Service	604 708-5239	
25 Aug 2017	Adult/Older Adult	Aoa-Van Priority Access	Residential Care	604 708-5239	
25 Aug 2017	Adult/Older Adult	Aoa-Van Priority Access	Waitlist - Residential	604 708-5239	
25 Aug 2017	Adult/Older Adult	Aoa-Van Priority Access	Abuse/Neglect Of Adult	604 708-5239	
31 Jul 2017	Adult/Older Adult	Security And Admin - Ao	Case Management		
31 Jul 2017	Mental Health	Security And Admin - Mh	Case Management - Community		
27 Feb 2015	Adult/Older Adult	Hc-Ns Northeast	Home Support	604-986-7111	Training02 Hc (Trainee)

The client demographic information in the header is retrieved from the Enterprise Master Person Index (EMPI), using the most current data from the provincial EMPI database.

To print the report, click the printer icon.

This will always be today's date

# Community Documents – Notes & Assessments

The screenshot shows the CareConnect interface for a patient named DEMOPATIENT, TWO. The patient's details include PHN: 9698 713 676, AGE (DOB): 62Y (1957 OCT 01), and GENDER: MALE. The main content area is titled 'COMMUNITY DOCUMENTS' and includes a 'SUMMARIES' table and a 'NOTES & ASSESSMENTS' section. The 'NOTES & ASSESSMENTS' section is filtered by 'Past 6 Months' and shows results from 2022 SEP 09 to 2023 MAR 09. A disclaimer states: 'DISCLAIMER: Only VCHA PARIS notes and assessments completed within the last year are available. Please see "What's Available" for details.' The table below shows two entries:

DATE	DOCUMENT NAME	TEAM/SERVICE	SOURCE SYSTEM
2022 SEP 28	Consolidated Report	BC Emergency Health Services - Community Paramedicine	BCEHS
2022 SEP 27		BC Emergency Health Services - Community Paramedicine	BCEHS

Notes and Assessments from community services documenting in the PARIS application at FHA and VCHA are viewable in CareConnect. BCEHS Community Paramedicine documents can also be found here if available.

For VCHA, CareConnect will display notes and assessments that have been completed within the last 1 year. A subset of in-progress assessments will also be available and marked as "In-Progress". These support specific clinical workflows such as Prenatal Assessments for Public Health.

Reflects the date the note or assessment was created

The type of community health service the note or assessment pertains to

# Community Documents – Notes & Assessments

CareConnect

Logged in

Search by: PHN Search... GO MY PATIENTS MESSAGES (0)

DEMOPATIENT, TWO  
PHN: 9698 713 676 AGE (DOB): 59Y(1957 OCT 01) GENDER: MALE

COMMUNITY DOCUMENTS – Report

CareConnect

MHSU Medication Note

To print the report, click the printer icon.

fraserhealth

**MHSU MEDICATION NOTE**

Team: SYSTEM MANAGEMENT  
Staff: AKOSUA AFFUM

Name: Ccucitwo, Twotest Tulip DOB: 24-Aug-1971 FHA PARIS ID:  
Gender: MALE Age: 46 BC PHN:

**PROGRESS NOTE DETAILS**

Progress Note Date: 25-Aug-2017 Reason: ACT SERVICES  
Staff Team: SYSTEM MANAGEMENT Staff Member: AKOSUA AFFUM

**ACTIVITY RECORDING**

Location of Service Event: Length of Time Spent (min):

Type of Intervention:

- Consultation
- Crisis Intervention
- Education
- Formal Assessment

First Face to Face Contact?  Yes  No  
Next Appointment Booked?  Yes  No

**SUICIDE ATTEMPT**

Has the Client Made a Suicide Attempt or Engaged in Significant Intentional Self-Harm Behaviour Within 24 Hours Prior to this Service Event?  Yes  No  Unknown

**CASENOTE**

Example: FHA PARIS Medication Note



# Immunizations

**Provincial Digital Health and Information Services**  
Partnering with the BC health sector, providers and citizens

# Immunizations

The **Immunizations** tab is composed of 6 sections which display a subset of information from the Provincial Immunization Registry (PPHIS).

Clicking on an immunization records opens up the Details Page for additional information if available for the record.

There are visual indicators for records that have an Adverse Event and records that have Comments available.

The screenshot shows the CareConnect interface with the Immunizations tab selected. The left sidebar contains navigation options: PATIENT SUMMARY, ENCOUNTERS, LABS, IMAGING, MEDICATIONS, DOCUMENTS, COMMUNITY DOCUMENTS, IMMUNIZATIONS (highlighted), and REGISTRATION INFO. The top right shows the user is logged in as 'test, user' with settings and help icons. Below the navigation is a 'GO' button and links for 'MY PATIENTS' and 'MESSAGES (4)'. The main content area has a 'What's Available' button, a 'Print' button, and a help icon. A disclaimer states: 'DISCLAIMER: Provincial Immunization Registry record ONLY. Immunization history displayed may not portray the client's complete immunization history and should not be used as proof of immunization.'

AGENT	ANTIGEN (DOSE)	DATE ADMINISTERED	VOLUME	TRADE NAME	LOT #	COMMENTS
COVID-19 mRNA	COVID-19(1)	2021 MAR 06	0.3 mL	Pfizer mRNA BNT162b2	EL0203	
COVID-19 mRNA	COVID-19	2021 MAR 03 (OX)	0.1 mL	Pfizer mRNA BNT162b2	EK4245	
DTaP-IPV-Hib	Diphtheria(1), Haemophilus Influenzae Type b (Hib)(1), Pertussis(1), Polio(1), Tetanus(1)	2001 SEP 27				
DTaP-IPV-Hib	Diphtheria(2), Haemophilus Influenzae Type b (Hib)(2), Pertussis(2), Polio(2), Tetanus(2)	2002 MAY 03				
DTaP-IPV-Hib	Diphtheria(3), Haemophilus Influenzae Type b (Hib)(3), Pertussis(3), Polio(3), Tetanus(3)	2003 JUL 24				
HA	Hepatitis A(1)	2012 MAR 13				
HA	Hepatitis A(2)	2016 DEC 20				
HB	Hepatitis B(1)	2001 SEP 27 (E)				
HB	Hepatitis B(2)	2002 MAY 03				

Callouts in the image: 'Alert' points to the red exclamation mark icon in the 'ANTIGEN (DOSE)' column for the third and fourth rows. 'Comment' points to the comment icon in the 'COMMENTS' column for the second row.

# Immunizations

DEMOPATIENT, ONE  
PHN: 9698 713 709    AGE (DOB): 51Y(1969 JAN 12)    GENDER: FEMALE
🔑 ⚠️

IMMUNIZATIONS
What's Available    Print 🖨️    ?

**IMMUNIZATION HISTORY**

**DISCLAIMER:** Provincial Immunization Registry record ONLY. Immunization history displayed may not portra... immunization history and should not be used as proof of immunization.

AGENT	ANTIGEN (DOSE)
COVID-19 mRNA	COVID-19(1)
COVID-19 mRNA	COVID-19
DTaP-IPV-Hib	Diphtheria(1), Haemophilus Influenzae Type b (Hib)(1), Pertussis
DTaP-IPV-Hib	Diphtheria(2), Haemophilus Influenzae Type b (Hib)(2), Pertussis
DTaP-IPV-Hib	Diphtheria(3), Haemophilus Influenzae Type b (Hib)(3), Pertussis
HA	Hepatitis A(1)
HA	Hepatitis A(2)
HB	Hepatitis B(1)
HB	Hepatitis B(2)
HB	Hepatitis B(3)
Influenza-Inactivated	Influenza-Inactivated(1)
Influenza-LAIV	Influenza-LAIV(1)
Men-C-ACYW	Meningococcal Conjugate ACYW(1)
Men-C-C	Meningococcal-C Conjugate(1)

## 1. Immunization History:

- **Agent:** The abbreviated name of the vaccine the patient received
- **Antigen (Dose):** The full name of each antigen within the vaccine. The dose number of the antigen is in brackets. The antigens will be listed in alphabetical order
- **Date Administered:** The date the vaccine was received. Each vaccine can have one ore more of the following:
  - **E** - The date documented is **estimated** as the full and accurate date was not available
  - **O** - A clinician has used clinical judgment to override the status to **Valid** or **Invalid** (for example, grace period was applied or vaccine had expired at time of administration).
  - **R** - The dose number for this immunization has been revised/edited as outlined in the BC Immunization Manual.
  - **X** - **Invalid** dose. Some or all of this immunization did not meet the BC recommended schedule.
- **Volume:** The volume of the vaccine administered
- **Trade Name:** The trade name of the vaccine associated with the lot number documented
- **Lot #:** The lot number of the vaccine product
- **Comment:** Additional information associated with an immunization

# Immunizations

RECOMMENDED IMMUNIZATIONS AS PER BC IMMUNIZATION SCHEDULE		
IMMUNIZATION	DESCRIPTION	DUE DATE
HPV-9	Human Papillomavirus – HPV9 Check	2017 DEC 23
DTaP-IPV-Hib	Diphtheria, Haemophilus Influenzae Type b (Hib), Pertussis, Polio, Tetanus	2019 MAY 03

SPECIAL CONSIDERATIONS		
TYPE	ANTIGEN / AGENT	SPECIAL CONSIDERATION REASON
Contraindication	HB	Severely Immunocompromised (for L
Exemption	Varicella	Lab Evidence of Immunity/Disease

DEFERRALS	
AGENT	REASON
MMR	No Valid Consent
Rubella	Allergy Testing Required

ADVERSE EVENTS FOLLOWING IMMUNIZATION		
DATE REPORTED:	2019 JUN 13	
STATUS:	Review complete	
AGENT (DATE ADMINISTERED):	HPV-9 (2017 OCT 23) Men-C-ACYW (2017 OCT 23)	
RECOMMENDATION DATE	PUBLIC HEALTH RECOMMENDATION	COMMENTS
2019 JUN 13	No change to immunization schedule	reaction does not warrant change in schedule.

**2. Recommended Immunizations as per BC Immunization Schedule:**  
This section displays the list of vaccines and when it should be administered made specifically for this patient as per the BC CDC (BC Centre of Disease Control) schedule

- Immunization: Vaccines that are recommended per the BC immunizations schedule
- Description: Lists the vaccine in the common name (i.e. shows chickenpox instead of Varicella)
- Due Date: The day immunization is expected to be administered. (Forecast date)

# Immunizations

RECOMMENDED IMMUNIZATIONS AS PER BC IMMUNIZATION SCHEDULE		
IMMUNIZATION	DESCRIPTION	DUE DATE
HPV-9	Human Papillomavirus – HPV9 Check	2017 DEC 23
DTaP-IPV-Hib	Diphtheria, Haemophilus Influenzae Type b (Hib), Pertussis, Polio, Tetanus	2019 MAY 03

SPECIAL CONSIDERATIONS				
TYPE	ANTIGEN / AGENT	SPECIAL CONSIDERATION REASON	EFFECTIVE FROM	EFFECTIVE TO
Contraindication	HB	Severely Immunocompromised (for Live vaccines)	2018 JAN 21	2019 NOV 21
Exemption	Varicella	Lab Evidence of Immunity/Disease	2019 JUN 13	2020 JUN 17

### 3. Special Considerations:

This section is used to document the reason why the patient was not immunized. There are 3 types of special considerations; precaution, exception, and contraindication. Patients that refuse to receive recommended immunization due to either a condition, religions, or medical reason are also recorded here.

- **Type:** 1 of 3 reasons why patient chooses not to be immunized. (Precaution, exception, and contraindication)
- **Antigen:** Immunization vaccine that was not given
- **Special Consideration Reason:** The reason why the patient was not immunized (in more details than what was provided in Type)
- **Effective From:** The day when the patient refused to be immunized
- **Effective To:** If the patient chooses to be immunized after all, this will contain a day, otherwise it will be blank

TYPE	ANTIGEN / AGENT	SPECIAL CONSIDERATION REASON	EFFECTIVE FROM	EFFECTIVE TO
			2019 JUN 01	
			2019 APR 04	2020 APR 04
COMMENTS				
reaction does not warrant change in schedule.				

# Immunizations

RECOMMENDED IMMUNIZATIONS AS PER BC IMMUNIZATION SCHEDULE	
IMMUNIZATION	DESCRIPTION
HPV-9	Human Papillomavirus – HPV9 Check
DTaP-IPV-Hib	Diphtheria, Haemophilus Influenzae Type b (Hib), Pertussis, Polio, Tetanus

SPECIAL CONSIDERATIONS	
TYPE	ANTIGEN / AGENT
Contraindication	HB
Exemption	Varicella

#### 4. Deferrals:

This section documents the patient immunization postponement that deviates from the recommended immunization scheduled time. For example, patient has an important soccer game coming up and want to be immunized after the game in case of any adverse reactions.

- Agent: Which immunization the patient is postponing
- Reason: Reason why patient chose to wait till later to be immunized
- Effective From: The postponed immunization start date
- Effective To: The postponed immunization end date

DEFERRALS			
AGENT	REASON	EFFECTIVE FROM	EFFECTIVE TO
MMR	No Valid Consent	2019 JUN 01	
Rubella	Allergy Testing Required	2019 APR 04	2020 APR 04

ADVERSE EVENTS FOLLOWING IMMUNIZATION		
DATE REPORTED:	2019 JUN 13	
STATUS:	Review complete	
AGENT (DATE ADMINISTERED):	HPV-9 (2017 OCT 23) Men-C-ACYW (2017 OCT 23)	
RECOMMENDATION DATE	PUBLIC HEALTH RECOMMENDATION	COMMENTS
2019 JUN 13	No change to immunization schedule	reaction does not warrant change in schedule.

# Immunizations

## DEFERRALS

The Provincial Immunization Registry does not have any Deferrals on file for this person.

## ADVERSE EVENTS FOLLOWING IMMUNIZATION !

DATE REPORTED:	2014 JAN 08	
STATUS:	Submitted for review	
AGENT (DATE ADMINISTERED):	Influenza-LAIV (2014 JAN 08)	
RECOMMENDATION DATE	PUBLIC HEALTH RECOMMENDATION	COMMENTS
2014 JAN 11	Controlled setting for next immunization	
DATE REPORTED:	2001 OCT 01	
STATUS:	Submitted for review	
AGENT (DATE ADMINISTERED):	DTaP-IPV-Hib (2001 SEP 27)	
RECOMMENDATION DATE	PUBLIC HEALTH RECOMMENDATION	COMMENTS
2001 OCT 10	No change to immunization schedule	reaction does not warrant change in schedule.
2001 OCT 12	Controlled setting for next immunization	

## RISK FACTORS (ACTIVE ONLY)

The Provincial Immunization Registry does not have any Risk Factors on file for this person.

### 5. Adverse Events Following Immunization:

This section documents any unforeseen reactions after being immunized. A patient can have multiple adverse events (reaction to different type of agent) but can have multiple public health recommendations for a single adverse event.

- Date Reported: Date the adverse event was documented
- Status: Whether the information was reviewed after reporting the adverse event
- Date Administered: Date the immunization was administered
- Agent (Date Administered): Immunization agent the adverse event is linked
- Public Health Recommendation Date: Date public health recommendation was made
- Public Health Recommendation: How Public Health would like to proceed after the adverse event
- Comments: Any additional information that was not included in the public health recommendation pick list

# Immunizations

**ADVERSE EVENTS FOLLOWING IMMUNIZATION**

**DATE REPORTED:** 2019 JUN 13

**STATUS:** Review complete

**AGENT (DATE ADMINISTERED):** HPV-9 (2017 OCT 23)  
Men-C-ACYW (2017 OCT 23)

RECOMMENDATION DATE	PUBLIC HEALTH RECOMMENDATION	COMMENTS
2019 JUN 13	No change to immunization schedule	reaction does not warrant change in
2019 JUN 26	Controlled setting for next immunization	

**DATE REPORTED:** 2019 JUN 13

**STATUS:** Draft

**AGENT (DATE ADMINISTERED):** DTaP-IPV-Hib (2003 MAR 03)

There are currently no public health recommendations for this adverse event.

**6. Risk Factors (Active Only):**  
This section documents other health related issues that may affect the immunization schedule.

- Date Reported: Date the risk was entered into the system
- Risk Factor: Circumstances that may affect the patient when proceeding with immunization
- Additional Information: A “catch all” area to enter any information that is not available in the risk factor predefined list

**RISK FACTORS (ACTIVE ONLY)**

Those with an (\*) should be considered when immunizing per the BC immunization manual.

DATE REPORTED	RISK FACTOR	ADDITIONAL INFORMATION
2019 JUL 31	Immunocompromised - Transplant Candidate or Recipient - Solid Organ/Tissue (*)	TCRSOT risk factors additional info
2019 JUN 21	Special Population - Low Birth Weight - under 2000g (*)	Risk factors additional info

# Immunizations

## Immunizations Details Page

**DEMOPATIENT, ONE**  
PHN: 9698 713 709 AGE (DOB): 51Y(1969 JAN 12) GENDER: FEMALE

**IMMUNIZATIONS**

IMMUNIZATION HISTORY

**DISCLAIMER:** Provincial Immunization Registry record ONLY. Immunization history displayed may not portray the client's complete immunization history and should not be used for clinical decision making.

AGENT	ANTIGEN (DOSE)	DATE ADMINISTERED	VOLUME	TRADE NAME
COVID-19 mRNA	COVID-19(1)	2021 MAR 06	0.5 mL	Pfizer mRNA
COVID-19 mRNA	COVID-19	2021 MAR 03 (OX)	0.5 mL	Pfizer mRNA
DTaP-IPV-Hib	Diphtheria(1), Haemophilus Influenzae Type b (Hib)(1), Pertussis(1), Polio(1), Tetanus(1)	2001 SEP 27		
DTaP-IPV-Hib	Diphtheria(2), Haemophilus Influenzae Type b (Hib)(2), Pertussis(2), Polio(2), Tetanus(2)	2002 MAY 03		
DTaP-IPV-Hib	Diphtheria(3), Haemophilus Influenzae Type b (Hib)(3), Pertussis(3), Polio(3), Tetanus(3)	2003 JUL 24		
HA	Hepatitis A(1)	2012 MAR 13		
HA	Hepatitis A(2)	2016 DEC 20		
HB	Hepatitis B(1)	2001 SEP 27 (E)		
HB	Hepatitis B(2)	2002 MAY 03		
HB	Hepatitis B(3)	2003 JUL 24		

**AGENT DETAILS - DTaP-IPV-Hib - 2002 MAY 03**

Agent: DTaP-IPV-Hib Volume:   
Date Administered: 2002 MAY 03 Trade Name:   
Agent Status: Valid Lot #:

**ANTIGEN STATUS**

ANTIGEN	DOSE NUMBER	STATUS
Diphtheria-D	2	Valid
Hib	2	Valid
Pertussis	2	Valid
Polio	2	Valid
Tetanus	2	Valid

**ADVERSE EVENTS FOLLOWING IMMUNIZATION**

The Provincial Immunization Registry does not have any Adverse Events Following Immunization on file for this person.

**VACCINE AND DOSE REVISION COMMENTS**

2020 SEP 19 - 01:56 PM - RECORDED BY: MOUSE, MICKEY  
COMMENTS: Site Corrected

2020 SEP 19 - 08:54 AM (DOSE REVISION) - RECORDED BY: MOUSE, MINNIE

ANTIGENS: All  
OLD STATUS: Valid  
NEW STATUS: Valid (override)  
STATUS CHANGE REASON: Divided Dose in Multiple Sites (Specify total dosaeg and dosage UOM in comments)  
COMMENTS: 0.1 mL divided dose (0.2 mL total given intradermal in two separate sites).  
Revised dose number was entered or changed

Clicking on an immunization record opens up the Details page for the selected record. The Details page provides a comprehensive clinical picture associated with a patient's immunization. It includes detailed information related to the immunization and any associated comments and/or alerts.

# Immunizations

In the Immunizations Print view, end-users have the option to include or not include comments in the print out.

DEMPATIENT, ONE  
PHN: 9698 713 709 AGE (DOB): 51Y(1969 JAN 12) GENDER: FEMALE

IMMUNIZATIONS

What's Available **Print**

IMMUNIZATION HISTORY

DISCLAIMER: Provincial Immunization Registry record ONLY. Immunization history displayed may not portray the client's complete immunization history and should not be used as proof of immunization.

AGENT	ANTIGEN (DOSE)	DATE ADMINISTERED	VOLUME	TRADE NAME	LOT #	COMMENTS
COVID-19 mRNA	COVID-19(1)	2021				
COVID-19 mRNA	COVID-19	2021				
DTaP-IPV-Hib	Diphtheria(1), Haemophilus Influenzae Type b (Hib)(1), Pertussis(1), Polio(1), Tetanus(1)	2001				
DTaP-IPV-Hib	Diphtheria(2), Haemophilus Influenzae Type b (Hib)(2), Pertussis(2), Polio(2), Tetanus(2)	2002				
DTaP-IPV-Hib	Diphtheria(3), Haemophilus Influenzae Type b (Hib)(3), Pertussis(3), Polio(3), Tetanus(3)	2003 JUL 24				
HA	Hepatitis A(1)	2012 MAR 13				
HA	Hepatitis A(2)	2016 DEC 20				
HB	Hepatitis B(1)	2001 SEP 27 (E)				
HB	Hepatitis B(2)	2002 MAY 03				
HB	Hepatitis B(3)	2003 JUL 24				
Influenza-Inactivated	Influenza-Inactivated(1)	2019 OCT 23	0.5 mL	Agriflu-Tri		
Influenza-LAIV	Influenza-LAIV(1)	2014 JAN 08				
Men-C-ACYW	Meningococcal Conjugate ACYW(1)	2016 DEC 20				
Men-C-C	Meningococcal-C Conjugate(1)	2012 OCT 10				

Click the Print icon to load the PDF print view.

DEMPATIENT, ONE  
PHN: 9698 713 709 AGE (DOB): 51Y(1969 JAN 12) GENDER: FEMALE

IMMUNIZATIONS

What's Available **Show Comments** Table

ImmunizationPdf

Gender: FEMALE  
Age: 51Y

Immunization Record (Provincial Immunization Registry) as of July 07, 2021

DISCLAIMER: Provincial Immunization Registry record ONLY. Immunization history displayed may not portray the client's complete immunization history and should not be used as proof of immunization.

Agent	Antigen (Dose)	Date Administered	Note	Volume	Trade Name	Lot #	Comments
COVID-19 mRNA	COVID-19	2021 Mar 03	OX	0.1 mL	Pfizer mRNA BNT162b2	EK4245	
COVID-19 mRNA	COVID-19(1)	2021 Mar 06		0.3 mL	Pfizer mRNA BNT162b2	EL0203	
DTaP-IPV-Hib	Diphtheria(1), Haemophilus Influenzae Type b (Hib)(1), Pertussis(1), Polio(1), Tetanus(1)	2001 Sep 27					
DTaP-IPV-Hib	Diphtheria(2), Haemophilus Influenzae Type b (Hib)(2), Pertussis(2), Polio(2), Tetanus(2)	2002 May 03					
DTaP-IPV-Hib	Diphtheria(3), Haemophilus Influenzae Type b (Hib)(3), Pertussis(3), Polio(3), Tetanus(3)	2003 Jul 24					
HA	Hepatitis A(1)	2012 Mar 13					
HA	Hepatitis A(2)	2016 Dec 20					
HB	Hepatitis B(1)	2001 Sep 27					
HB	Hepatitis B(2)	2002 May 03					

Select "Show Comments" to print the immunization history with comments.

DEMPATIENT, ONE  
PHN: 9698 713 709 AGE (DOB): 51Y(1969 JAN 12) GENDER: FEMALE

IMMUNIZATIONS

What's Available Hide Comments Table

ImmunizationPdf

1 / 3 100%

2021 Mar 06 - 07:52 AM - Recorded By: Mouse, Mickey

Antigens: All;  
Old Status: Valid; New Status: Invalid (override);  
Status Change Reason: Partial dose administered (Specify in comments);  
Status Override:  
Data Entry Error: Incorrect Dosage updated from 0.3ml to 0.1ml. Status updated from Valid to Invalid. As per eForm ID: REF# ab069ac2-65f-4380-a8d6-e60f10b6362; Recorded by BCY\_eForm: Peter Pan: 604-123-4567 Email: peter.pan@vch.ca. Data Remediation by PPHIS.

2021 Mar 03 - 07:55 AM - Recorded By: PHIXSystem

Antigens: All;  
PHIX BCY\_eForm: REF# ab069ac2-65f-4380-a8d6-e60f10b6362  
0.1 ml partial dose administered. Patient pulled away arm. Consent Readiness: Consent Given By Client. Recorded by BCY\_eForm: Peter Pan: 604-123-4567 Email: peter.pan@vch.ca

# Immunizations

## Immunizations Details Page

To go back to the previous view, click on “Back to Immunization List” or “Next” and “Previous” goes to the next or previous immunization record in the Immunization History list.

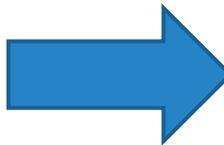
The screenshot shows a patient header bar with the following information: **DEMOPATIENT, ONE**, PHN: 9698 713 709, AGE (DOB): 51Y(1969 JAN 12), GENDER: FEMALE. Below the header is a navigation bar with three links: [Previous](#), [Back to Immunizations List](#), and [Next](#). Below the navigation bar is a list item for an immunization: **IMMUNIZATION DETAILS – DTaP-IPV-Hib - 2002 MAY 03**. Three yellow arrows point upwards to the [Previous](#), [Back to Immunizations List](#), and [Next](#) links respectively.

# Immunizations

## Dynamic Tooltip – Notes for Date Administered

Notes (ex. O, X, E, OX, OE, etc.) shown next to the date administered can be reviewed as a tooltip when you hover your mouse pointer over the note for a quick definition.

AGENT	ANTIGEN (DOSE)	DATE ADMINISTERED	VOLUME	TRADE NAME	LOT #	COMMENTS
COVID-19 mRNA	COVID-19(1)	2021 MAR 06	0.3 mL	Pfizer mRNA BNT162b2	EL0203	
COVID-19 mRNA	COVID-19	2021 MAR 06 (OX)	0.1 mL	Pfizer mRNA BNT162b2	EK4245	
DTaP-IPV-Hib	Diphtheria(1), Haemophilus Influenzae Type b (Hib)(1), Pertussis(1), Polio(1), Tetanus(1)	2001 SEP 27				
DTaP-IPV-Hib	Diphtheria(2), Haemophilus Influenzae Type b (Hib)(2), Pertussis(2), Polio(2), Tetanus(2)	2002 MAY 03				
DTaP-IPV-Hib	Diphtheria(3), Haemophilus Influenzae Type b (Hib)(3), Pertussis(3), Polio(3), Tetanus(3)	2003 JUL 24				
HA	Hepatitis A(1)	2012 MAR 13				
HA	Hepatitis A(2)	2016 DEC 20				
HB	Hepatitis B(1)	2001 SEP 27 (E)				
HB	Hepatitis B(2)	2002 MAY 03				
HB	Hepatitis B(3)	2003 JUL 24				
Influenza-Inactivated	Influenza-Inactivated(1)	2019 OCT 23	0.5 mL	Agriflu-Tri		
Influenza-LAIV	Influenza-LAIV(1)	2014 JAN 08				
Men-C-ACYW	Meningococcal Conjugate ACYW(1)	2016 DEC 20				
Men-C-C	Meningococcal-C Conjugate(1)	2012 OCT 10				
MMR	Measles(1), Mumps(1), Rubella(1)	2003 JUL 24				
MMR	Measles(2), Mumps(2), Rubella(2)	2012 MAR 13				
Pneumo-C-7	Pneumococcal Conjugate(1)	2003 JUL 24				
Polio	Polio(4)	2012 APR 03	0.5 mL	PHIX AGENT Inactive Polio		
Rabies	Rabies(1)	2021 FEB 2 (OR)	0.1 mL	RabAvert	ARBA2221B	
Tdap	Diphtheria(1), Pertussis(4), Tetanus(4)	2013 MAR 13				
Tdap	Diphtheria(2), Pertussis, Tetanus(5)	2016 DEC 20				
Varicella	Chickenpox (Varicella)(1)	2012 MAR 13				
Varicella	Chickenpox (Varicella)(2)	2012 OCT 10				



DATE ADMINISTERED	VOLUME	TRADE NAME
2021 MAR 06	0.3 mL	Pfizer mRNA BNT162b2
2021 MAR 03 (OX)	0.1 mL	Pfizer mRNA BNT162b2
2001 SEP 27		
2002 MAY 03		
2003 JUL 24		

O = Status Overridden  
X = Invalid Dose



# Alerts

**Provincial Digital Health and Information Services**  
Partnering with the BC health sector, providers and citizens

# Alerts Domain

“Reported Date” and “Category” columns are added to Alerts

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

**DEMOGRAPHICS**

Name:	Demopatient, Two	PHN:	9698 713 676
Gender:	Male	Date of Birth:	1957 OCT 01
Age:	62Y	Address:	123 MAIN STREET, VANCOUVER, BC V7J2Y5
Language:	English	Home:	(604) 875-4111
Family Physician:	DEMODOC, PRIMARY	Work:	(604) 688-1321

**ALERTS**

- MRSA, VRE (BC C&W)
- MRSA-CA (NHA Cerner)

**REPORTED ALERTS**

REPORTED DATE	REPORTED ALERT	CATEGORY	SOURCE SYSTEM
2019 JUL 05	MRSA, VRE	Methicillin-Resistant Staphylococcus Aureus	BC C&W
2019 JUL 05	MRSA-CA	Methicillin-Resistant Staphylococcus Aureus	NHA Cerner

↑ New column      ↑ Alerts recorded at source      ↑ Alerts interpreted by CareConnect

# Alerts Domain

Patient with alerts:

Domain is highlighted

Navigation menu: PATIENT SUMMARY, ALERTS (highlighted), ENCOUNTERS, LABS, IMAGING, MEDICATIONS

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 62Y (1957 OCT 01) GENDER: MALE

DEMOGRAPHICS

Name:	Demopatient, Two	PHN:	9698 713 676
Gender:	Male	Date of Birth:	1957 OCT 01
Age:	62Y	Address:	123 MAIN STREET, VANCOUVER, BC V7J2Y5
Language:	English	Home:	(604) 875-4111
Family Physician:	DEMODOC, PRIMARY	Work:	(604) 688-1321

**ALERTS**

- MRSA, VRE (BC C&W)
- MRSA-CA (NHA Cerner)

PATIENT SUMMARY | Print | ?

TIMELINE

Patient without alerts:

Navigation menu: PATIENT SUMMARY, ALERTS, ENCOUNTERS, LABS

**DEMOPATIENT, THREE**  
PHN: 9698 713 461 AGE (DOB): 6Y (2014 APR 14) GENDER: MALE

DEMOGRAPHICS

Name:	Demopatient, Three	PHN:	9698 713 461
Gender:	Male	Date of Birth:	2014 APR 14
Age:	6Y	Address:	123 MAIN STREET, VANCOUVER, BC V7J2Y5
Language:	English	Home:	(604) 875-4111
Family Physician:	Taylor, David	Work:	(604) 688-1321

PATIENT SUMMARY | Print | ?

TIMELINE



# Registration Info

**Provincial Digital Health and Information Services**  
Partnering with the BC health sector, providers and citizens

# Registration Info

The Registration Info tab displays patient demographic and contact information from all of the individual Clinical Information Systems (CIS) that provide patient data to CareConnect (the eHealth Viewer):

Health Authority	HSDA / Agency	CIS	Acronym Displayed
<b>Vancouver Coastal Health Authority (VCHA)</b>	<ul style="list-style-type: none"> <li>Vancouver Acute</li> <li>Richmond Health Services</li> </ul>	GE CareCast	VA-RHS
	<ul style="list-style-type: none"> <li>Providence Health Care</li> </ul>	Eclipsys Sunrise Care Manager	PHC
	<ul style="list-style-type: none"> <li>Coastal</li> </ul>	McKesson Star	Coastal
	<ul style="list-style-type: none"> <li>Vancouver/Richmond Community</li> </ul>	PARIS	PARIS
	<ul style="list-style-type: none"> <li>St. Mary's Hospital</li> </ul>	Cerner	VA-SM
	<ul style="list-style-type: none"> <li>Northeast UPCC</li> </ul>	VPP Cerner	VPP Cerner
<b>Provincial Health Services Authority (PHSA)</b>	<ul style="list-style-type: none"> <li>BC Children Hospital and BC Women's Hospital &amp; Health Centre</li> </ul>	Cerner	BC-C&W
	<ul style="list-style-type: none"> <li>BC Cancer Agency</li> </ul>	CAIS	BCCA
<b>Interior Health Authority (IHA)</b>	<ul style="list-style-type: none"> <li>n/a</li> </ul>	Meditech	IHA Meditech
<b>Fraser Health Authority (FHA)</b>	<ul style="list-style-type: none"> <li>n/a</li> </ul>	Meditech/PARIS	FHA Meditech/FHA-PARIS
<b>Northern Health Authority (NHA)</b>	<ul style="list-style-type: none"> <li>n/a</li> </ul>	Cerner	NHA-Cerner
<b>Island Health Authority (VIHA)</b>	<ul style="list-style-type: none"> <li>n/a</li> </ul>	Cerner	VIHA-Cerner

Patient information may be different across systems – this tab can be used to clarify contradictory information between the EMPI and the CIS. For example, if a patient's address has changed since a visit to St. Paul's Hospital, the EMPI may list a more recent address.

For more information, see the help files within the Registration Info section.

# Registration Info

CareConnect

Logged in: [Settings]

Search by: PHN [ ] GO MY PATIENTS MESSAGES (0)

**DEMOPATIENT, TWO**  
PHN: 9698 713 876 AGE (DOB): 59Y(1957 OCT 01) GENDER: MALE

REGISTRATION INFO

ACTIVE	MRN	PATIENT NAME	GENDER	AGE	DOB
	BC-C&W 6500426	BCHANNEMAN, PLIS	Male	65y	1952 SEP 22
✓	BC-C&W 6502143	Bchanneman, Plis	Male	65y	1952 SEP 22
✓	BCCA 1499238	BCHANNEMAN, PLIS	Male	65y	1952 SEP 22
✓	Coastal 0798065	BCHANNEMAN, PLIS	Male	65y	1952 SEP 22
	PARIS 16325	AQATEST2000_TEST1 O	Male	69y	1942 SEP 22
✓	PARIS 18432		Female	65y	1952 SEP 22
✓	PHC 100044386		Male	65y	1952 SEP 22
✓	PRH PR000		Female	65y	1952 SEP 22
	VA-RHS 04038213		Male	65y	1952 SEP 22
✓	VA-RHS 04038603	BCHANNEMANBCHANN, Plisplispli O	Male	65y	1952 SEP 22
✓	VA-SM 3500063	BCHANNEMAN, PLIS			1952 SEP 22
	VA-SM 6500033	Bchanneman, Plis			1952 SEP 22

MRN: BC-C&W 6500426

Name:	BCHANNEMAN, PLIS	MRN:	BC-C&W 6500426	Address:	555 Truck St Vancouver, BC V6V5F5
Gender:	Male	PHN:	9698656171	HOME	(604)212-5454
Age:	65y	Date of Birth:	1952 SEP 22		
Language:					
Family Physician:	Unknown				

Privacy & Security | Contact Us

“✓” indicates which MRN is currently active at the source system if there are multiple entries

CIS patient demographic and contact information displays here.

Information in this tab is taken from Registration systems at facilities in health authorities where the patient has presented for care.



# Preferences



# Preferences

The screenshot shows the 'CareConnect' interface with a 'PREFERENCES' section. The 'General' tab is active, showing settings for 'Setting My Default Tab', 'Viewed History', 'Patient Banner Behaviour', 'Timeline View Order By', and 'Setting Default Filters'. Callouts provide instructions and default values for these settings.

**Setting My Default Tab:** Patient Summary

**Viewed History:** On

**Patient Banner Behaviour:** Static

**Timeline View Order By:** Oldest

**Setting Default Filters:**

- Encounters: Past 1 year
- Documents: Past 1 year
- Imaging: Past 1 year
- Labs: Provincial (PLIS) Labs: Past 3 months; Powell River Labs: Past 3 months; VCHA Historical Labs: 1 year (2011 MAR 29 - 2012 MAR 28)
- Community Documents: Past 6 months

Click on the dropdown menu to select your own default screen. For example, you can choose the Labs screen to be the first screen you see every time you search a patient

Click "Save" to apply your preference changes

Viewed History (NavTrack) is ON by default. If you do not wish to use Viewed History, select OFF. This applies to all data domains.

Patient Banner is set to "Static" by default. Select "Floating" if you wish to see the Patient Banner wherever you are on the screen.

Timeline View is set to "Oldest" by default. Select "Newest" if you wish to display results starting with newest date to oldest date.

Click on the dropdown menu to set the default filter in each data domain

Reset all preferences to the System Default:

- Default screen = Patient Summary
- Viewed History = ON
- Patient Banner Behaviour = Static
- Filter for: Encounters, Documents, Imaging = past 1 year
- Filter for Labs: Provincial = past 3 months; Powell River = past 3 months; VCHA Historical = 1 year

The domains available to set preferences are viewable according to the permissions allowed within your assigned

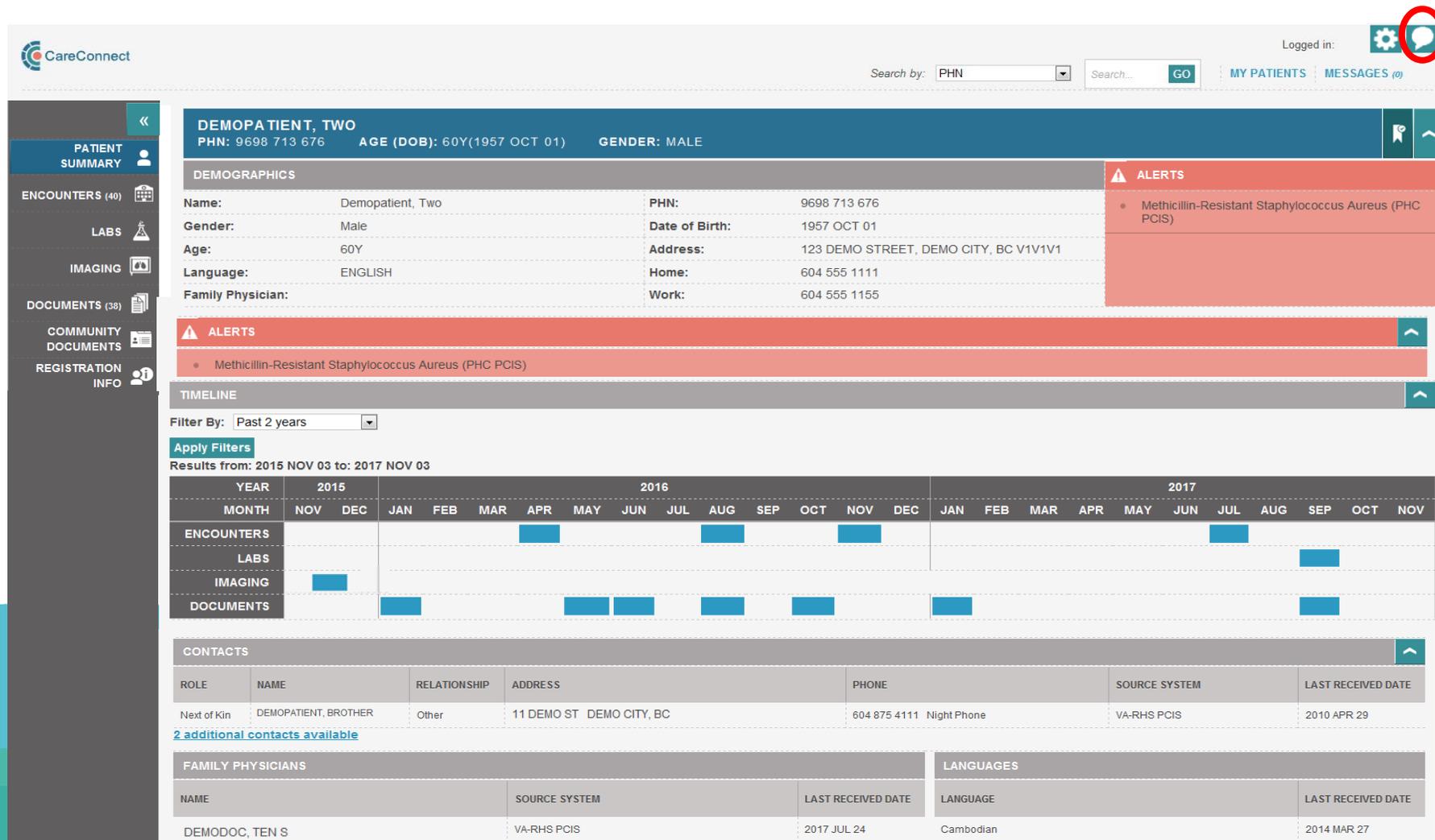


# Feedback

**Provincial Digital Health and Information Services**  
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# Feedback

To provide feedback about CareConnect, click on the Speech Bubble icon  in the top right-hand corner:



**CareConnect** Logged in:  

Search by: PHN  Search...  [MY PATIENTS](#) [MESSAGES \(0\)](#)

**DEMOPATIENT, TWO**  
PHN: 9698 713 676 AGE (DOB): 60Y(1957 OCT 01) GENDER: MALE

**DEMOGRAPHICS**

<b>Name:</b>	Demopatient, Two	<b>PHN:</b>	9698 713 676
<b>Gender:</b>	Male	<b>Date of Birth:</b>	1957 OCT 01
<b>Age:</b>	60Y	<b>Address:</b>	123 DEMO STREET, DEMO CITY, BC V1V1V1
<b>Language:</b>	ENGLISH	<b>Home:</b>	604 555 1111
<b>Family Physician:</b>		<b>Work:</b>	604 555 1155

**ALERTS**

- Methicillin-Resistant Staphylococcus Aureus (PHC PCIS)

**ALERTS**

- Methicillin-Resistant Staphylococcus Aureus (PHC PCIS)

**TIMELINE**

Filter By: Past 2 years

Results from: 2015 NOV 03 to: 2017 NOV 03

YEAR	2015		2016												2017											
	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	
ENCOUNTERS																										
LABS																										
IMAGING																										
DOCUMENTS																										

**CONTACTS**

ROLE	NAME	RELATIONSHIP	ADDRESS	PHONE	SOURCE SYSTEM	LAST RECEIVED DATE
Next of Kin	DEMOPATIENT, BROTHER	Other	11 DEMO ST DEMO CITY, BC	604 875 4111 Night Phone	VA-RHS PCIS	2010 APR 29

[2 additional contacts available](#)

**FAMILY PHYSICIANS**

NAME	SOURCE SYSTEM	LAST RECEIVED DATE
DEMODOC, TEN S	VA-RHS PCIS	2017 JUL 24

**LANGUAGES**

LANGUAGE	LAST RECEIVED DATE
Cambodian	2014 MAR 27

# Feedback

The Feedback tool can be used to submit general comments about CareConnect, ideas or suggestions for enhancements

FEEDBACK

Thank you **Melanie Rebel**, for providing user feedback. Please remember and respect **patient privacy** when submitting your feedback.

Type feedback here...

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Send Cancel

Message can include up to 500 characters.

Note: please do not include any identifiable patient information (name, PHN, etc...)

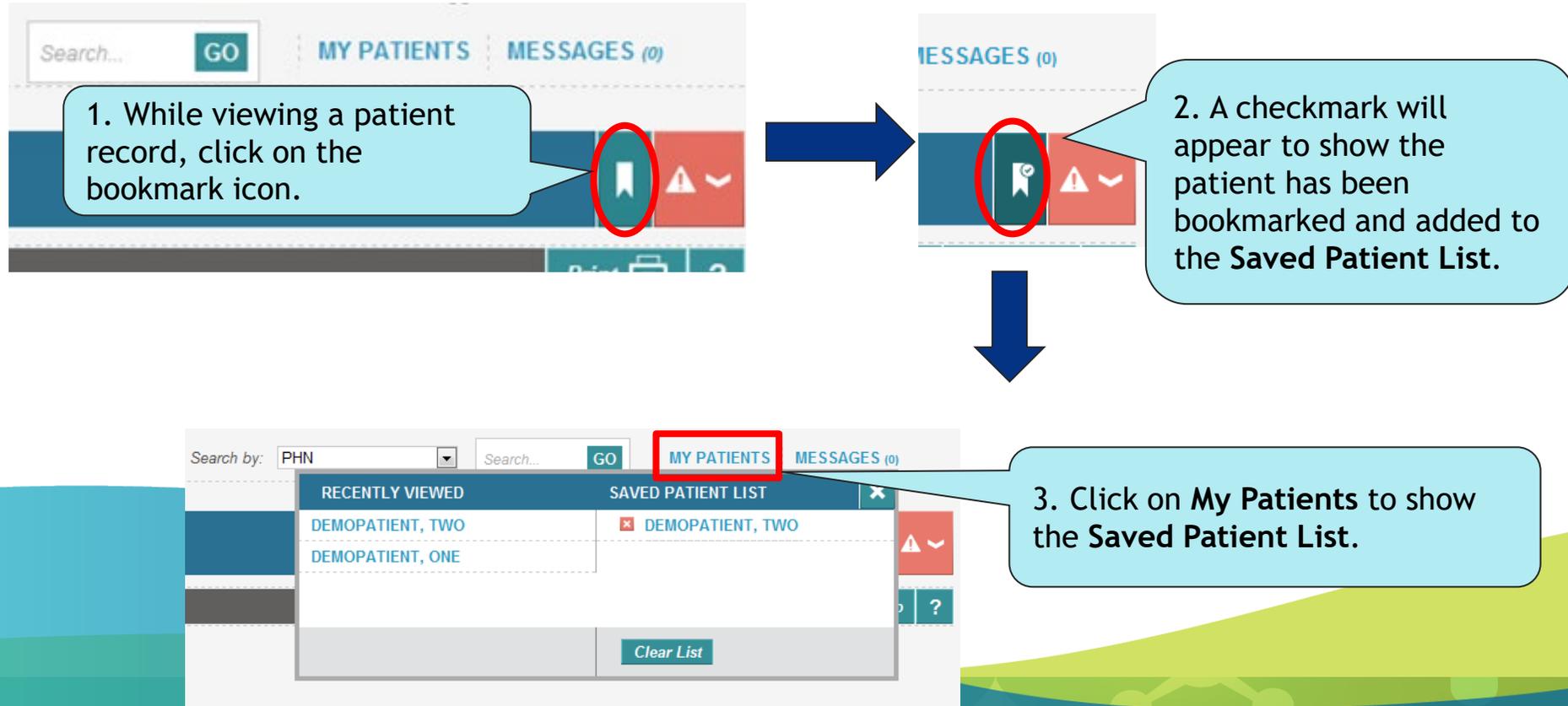
Click "Send" to submit your feedback.



# Saved Patient List

# Saved Patient List

You can bookmark up to 40 patients in the **Saved Patient List** for quicker access to patient records.



# Saved Patient List

To remove a patient from the **Saved Patient List**, click on the red X next to the patient's name.

Click on **Clear List** to remove all patients from the Saved Patient List. A confirmation message will appear.

**CLEAR SAVED PATIENT LIST - CONFIRMATION**

Your **SAVED PATIENT LIST** will be cleared. Are you sure?

OK Cancel

The image shows a software interface with a 'Saved Patient List' window. A red circle highlights a red 'X' next to the patient name 'DEMOPATIENT, TWO'. A red box highlights the 'Clear List' button. A blue arrow points from the 'Clear List' button to a confirmation dialog box titled 'CLEAR SAVED PATIENT LIST - CONFIRMATION'. The dialog box contains the text 'Your SAVED PATIENT LIST will be cleared. Are you sure?' and two buttons: 'OK' and 'Cancel'.



# Conclusion

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This slide concludes the orientation.

To obtain additional information or support, please contact your Health Authority Service Desk, or your Health Authority eHealth team.

**Questions?**





# Thank you

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